
Passport[®] Guide DVR for Cisco

User Manual

Version 7.1



Passport® Guide DVR for Cisco User Manual, Version 7.1

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Welcome to Passport Guide DVR

Passport Guide DVR is an interactive program guide developed by Rovi and offered by your cable operator. It features an intuitive, easy-to-use interface that unlocks a world of greater choice, convenience, and control of your television viewing experience.

Digital cable offers you more programming choices than ever before. With Passport Guide DVR, you can quickly and easily find the programs that you want to watch by using only a few keys on your remote control.

Key features

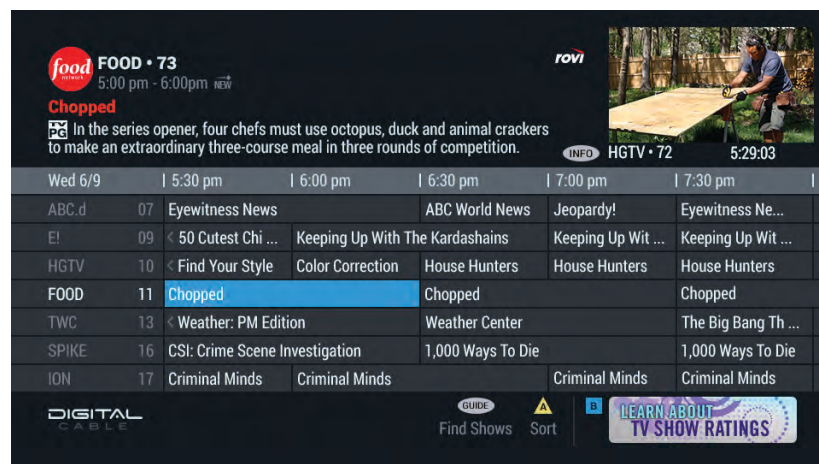
With Passport Guide DVR, you can discover more of the programming that you want to see. You will spend more of your free time enjoying your favorite shows and everything else digital cable has to offer—and less time hunting for something good to watch.

Time Grid

Get started by pressing the GUIDE key on your remote control to display up to 2.5 hours of program listings in a Time Grid that you can scroll up to 14 days into the future (depending on your cable operator).

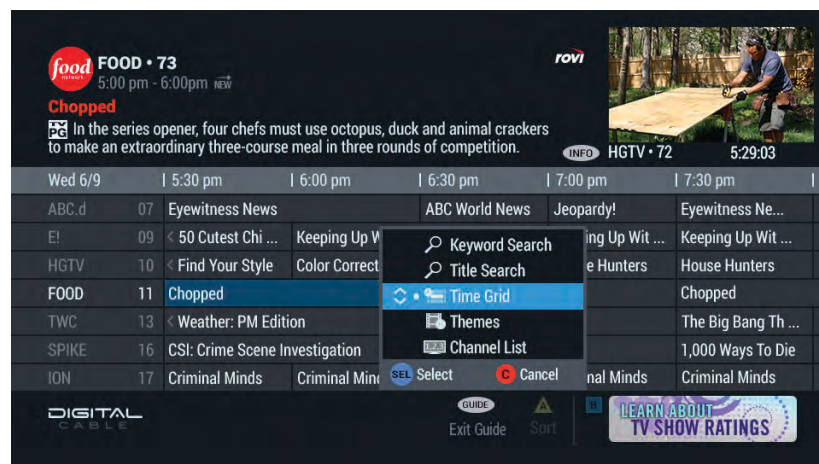
Note: The Widescreen Guide supports the display of program titles spanning up to 2.5 hours of viewing time. For more information, see “Widescreen Guide” on page 7 and “Displaying a Standard or Widescreen Guide” on page 97.

With the Time Grid, you can easily find program information at a glance and quickly sort channels to personalize your guide experience. For more information, see the “Program Guide” chapter on page 17.



Find shows

With Passport Guide DVR, you can quickly find programs by title, theme, channel list, or keyword. Just press the GUIDE key once to display the Time Grid, then press it again to display the Find Shows menu. Refer to the “Find Shows” chapter on page 33 for details.



Digital Video Recorder (DVR)

In addition to recording programs with your DVR, you can pause, rewind, and replay live TV. The DVR menu streamlines access and management of your recordings, and the Lost & Found feature lets you display a list of deleted shows.

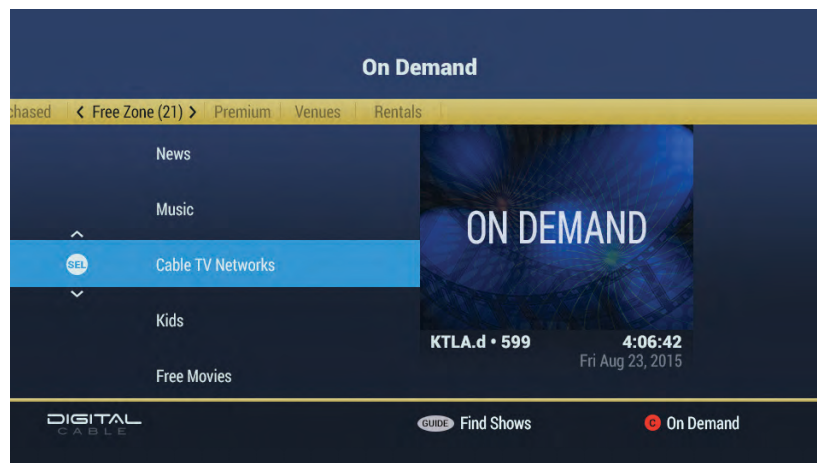
See the “Digital Video Recorder (DVR)” chapter on page 53 for more information.



On Demand

The On Demand feature offers extensive program libraries at the touch of a key on your remote control. With On Demand, you can quickly and easily find shows, movies, and the best programs currently available on digital cable.

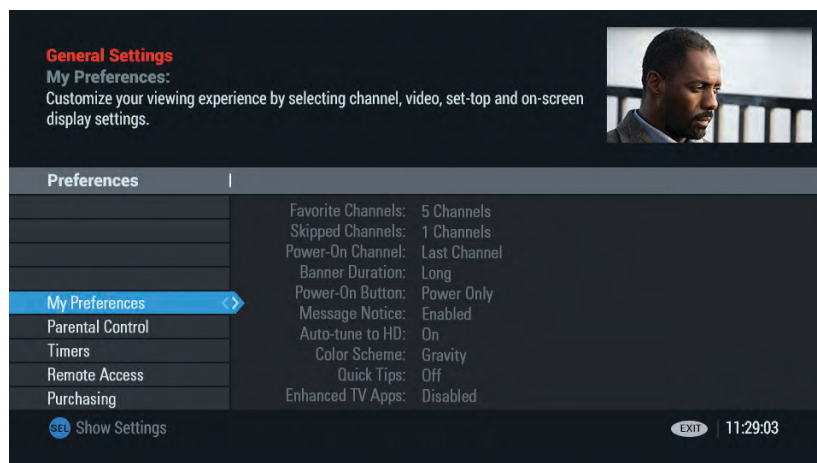
See the “On Demand” chapter on page 73 for further details.



General Settings

General Settings enable you to specify favorite channels, set timers, establish or change Purchasing and Parental Control PINs, and much more to customize your guide.

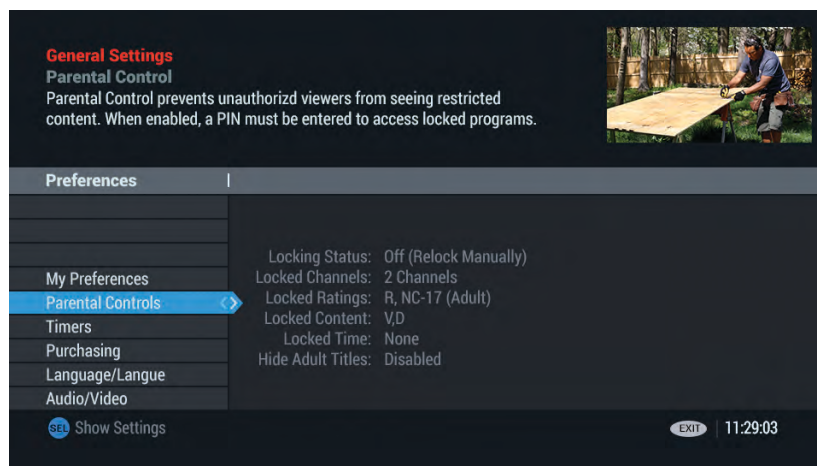
For more information, see the “General Settings” chapter on page 81.



Parental Control

The easy-to-use Parental Control feature lets you block programs by rating, content advisory level, show time, and more—to put you in control of the shows your family watches.

Refer to the “Parental Control” chapter on page 101 for more details.



Widescreen Guide

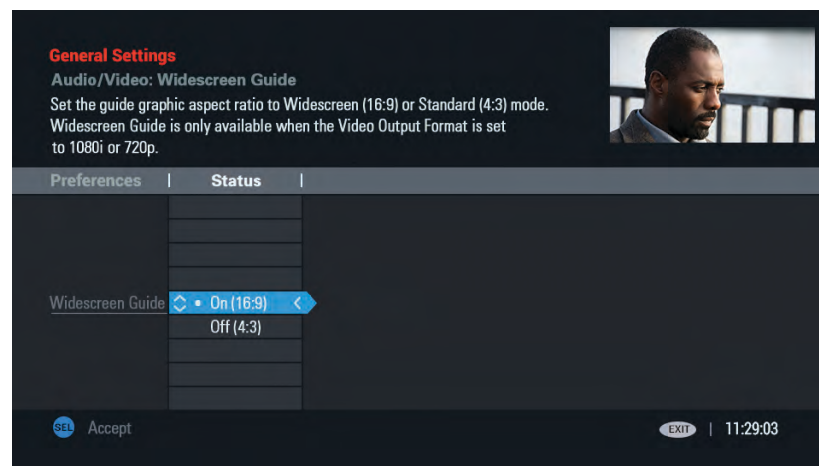
Passport Guide DVR 7.1 enables you to display guide graphics using either a widescreen or standard aspect ratio.

- The widescreen format utilizes an aspect ratio of 16:9.
- The standard format utilizes an aspect ratio of 4:3.

The Widescreen Guide is available on select HD set-top box models only when the Video Output Format is set to 1080i or 720p.

The Widescreen Guide supports the display of program titles spanning 2.5 hours of viewing time (columns) on seven channels (rows). The standard guide supports the display of 1.5 hours of viewing on five channel rows.

For more information about the Widescreen Guide, see "Displaying a Standard or Widescreen Guide" on page 97.

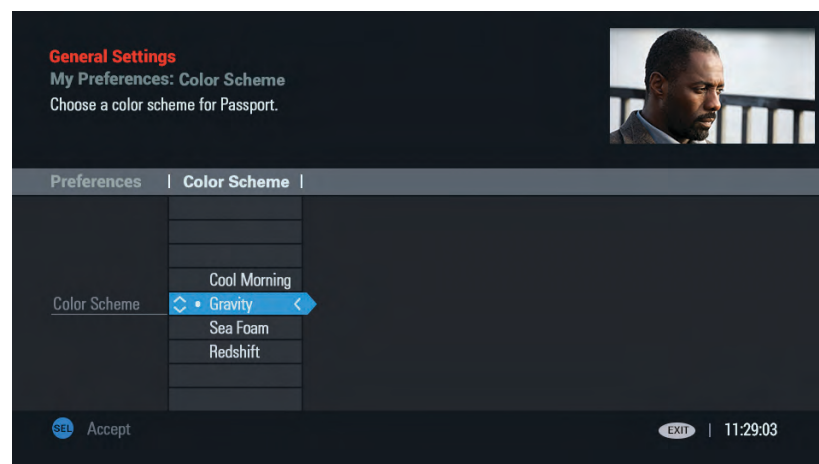


Color Scheme

Passport Guide DVR 7.1 enables you to choose a color scheme for guide graphics.

The initial color schemes include four options: Cool Morning, Gravity, Sea Foam and Redshift.

For more information about color schemes, see "Color Schemes" on page 89.



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1

Overview

This chapter describes how to use your remote control to navigate and control Passport Guide DVR. It includes the following sections:

- “Basic navigation tips” on page 14
- “Remote control” on page 15
- “Passport symbols” on page 16

Basic navigation tips

Your remote control lets you navigate the many features of Passport Guide DVR.

To navigate the Program Guide:

- Press GUIDE to display the Program Guide.
- Press the up, down, left, or right arrow keys on your remote control to move the highlight.
- Press SELECT to display a menu of options for the highlighted program. Select an option, then press SELECT again to confirm your selection.
- Press EXIT to exit the Program Guide.

Note: In this manual, words appearing in ALL CAPS refer to specific keys on your remote control. See the next page for a detailed illustration of a remote control.

Remote control


The following image shows a remote control and explains the function of each button or key.



Note: The remote control illustrated above might appear slightly different from your remote control. Basic functions and essential operations will be the same.

Passport symbols

The following table lists the icons and symbols that help you use the Program Guide to control and optimize your TV viewing experience.

	Favorite channel		Canceled scheduled recording
	Auto Favorite channel		Marks programs you have specified to be saved until you manually erase them.
	Indicates that the program is broadcast in high definition (HD) format.		Programs will be erased first (in less than one day).
	A filtered channel list is in use. Press the A key to modify the sort.		Programs will be erased after the first programs are erased (about one to three days).
	New episode		Programs will be erased last (about three to seven days). This icon is displayed only in the program description area of the Recorded Shows column.
	Skipped channel		Programs associated with keyword searches in the Recorded Shows, Scheduled Recordings, and Series Manager columns.
	Program locked by channel, rating, content advisory level, or time period when Parental Control is enabled.		Reminder Timer
	Program would be locked by channel, rating, content advisory level, or time period, but Parental Control is disabled.		Program features stereo audio.
	Program scheduled to be recorded		Program features closed caption (subtitles for hearing-impaired viewers).
	Series scheduled to be recorded		Program that features a secondary audio track. Subscribers can choose to hear an alternative audio track, typically in a different language.
	Single instance manual recording		Purchased PPV program
	Recurring manual recording		Cropping icons indicate that a program has been manually or automatically cropped.
	Recording in progress		Program features Dolby Digital audio.

2

Program Guide

This chapter explains how to find programs quickly, and how to sort and personalize your Program Guide.


This chapter includes the following sections:

- “Banners” on page 18
- “Time Grid” on page 20
- “Program information” on page 22
- “Customized views” on page 28

Banners

The Channel Banner and Info Banner provide quick programming information and even give you the freedom to browse other shows without leaving the program you're watching.

Channel Banner

The Channel Banner appears when you change channels. It displays the current time, channel, program title, rating, and other symbols, such as the record icon , which indicates that a recording is in progress.



Info Banner

Press INFO to display the Info Banner. This banner displays the same information as the Channel Banner, as well as a progress bar that enables you to see what is recorded in the recording buffer, how much of the program has already been played back, and how much time remains.

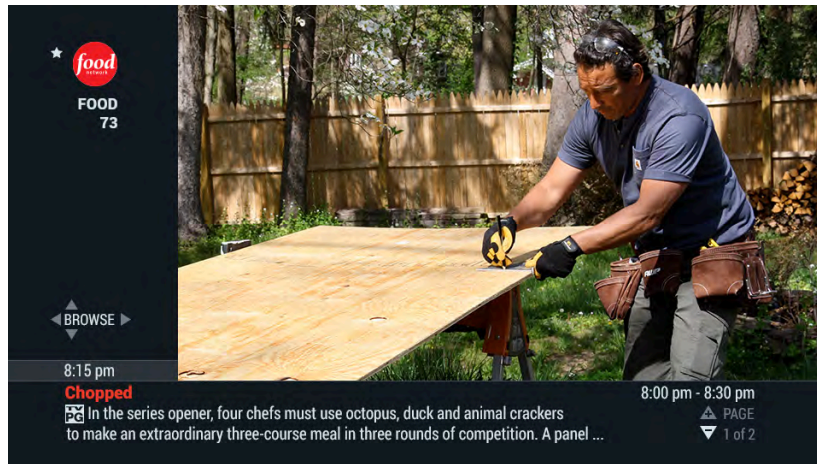
See the "Digital Video Recorder (DVR)" chapter on page 53 for more information.



QuickInfo™

Press INFO twice to display the QuickInfo Banner. This banner displays the same information as the Channel Banner, as well as a brief program description.

- Press the left and right arrow keys to browse programs by time.
- Press the up and down arrow keys, or enter a channel number, to browse other channels.
- Press SELECT on a current program to tune to that channel.
- Press RECORD to display an options menu that allows you to set a recording or reminder, tune to the selected channel, or display a list of upcoming episodes.



Time Grid

This section explains how to display and navigate the Time Grid.

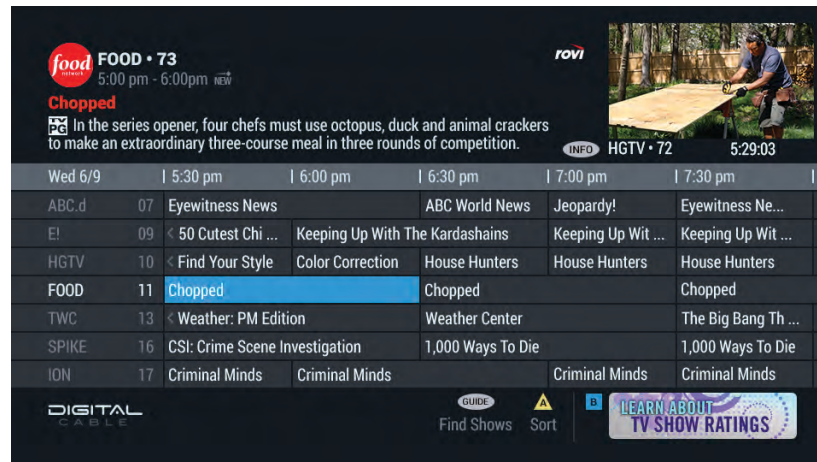
The Time Grid displays a view of up to 2.5 hours of program listings for up to seven channels at a time. You can scroll across the Time Grid up to 14 days into the future (depending on your cable operator).

Note: The Widescreen Guide supports the display of program titles spanning up to 2.5 hours of viewing time on up to seven channels. If you set Widescreen Guide to "Off (4:3)," the guide will display only 1.5 hours of viewing on five channel rows. For more information, see "Displaying a Standard or Widescreen Guide" on page 97.

To view the Time Grid:

1. Press the GUIDE key on your remote control.

The title of the program currently airing on the selected channel is highlighted. Program information is displayed in the upper-left portion of the screen.



2. You can use the arrow keys to highlight other programs.
3. To display more information about a highlighted program, press the INFO key.

To access other program options:

1. Highlight the desired program, then press SELECT.

The following dialog box appears:



2. Do one of the following:
 - Highlight "View this channel now" and then press SELECT to tune to the highlighted program's channel.
 - Highlight the "Record this show" or "Record entire series" option to schedule a one-time or series recording, and then press SELECT to display additional recording options.
 - Highlight "Remind me about this show" to set a reminder timer. (For more information about timers, see "Timers" on page 94.)
 - Highlight "List upcoming episodes" to display a list of upcoming episodes along with time and date information. (This menu option will be displayed only if the show is a serial.)

Searching quickly

For faster searching, do the following:

- Press PAGE (+) or PAGE (–) to scroll forward or backward through listings one page at a time.
- Press and hold the up, down, left, or right arrow keys to move rapidly through the time and channel listings in the Time Grid.
- Press DAY (+) or DAY (–) to advance or step back one day at a time (if your remote features these keys). Alternatively, you could press a number key, then immediately press the right arrow. For example, if you press "3" followed by the right arrow immediately, the Program Guide will jump to listings for three days ahead.
- Press any channel number to tune to the channel directly.

You can also use the GUIDE key to navigate quickly through the Program Guide, as follows:

- Press the GUIDE key to display the Time Grid.
- Press it again to display the Find Shows pop-up menu, which enables you to search for programs by title or keyword, sort the listings by theme or channel, display a list of recorded shows, or return to live TV viewing.

Program information

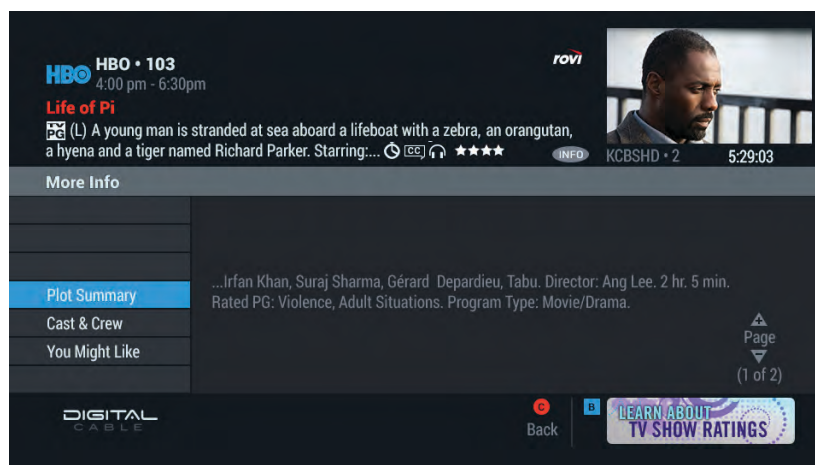
This section explains how to find information about programs, including the title, start and end time, a brief description, and indicators that identify favorite channels, reminders, and scheduled recordings.

Plot Summary

You can easily display a plot summary and other information about a program.

To view Plot Summary information:

1. While the Time Grid is displayed, press the arrow keys to highlight a program about which you want information.
2. Press the INFO key.
The Plot Summary, Cast & Crew (when available) and You Might Like options appear. The Plot Summary option is highlighted by default.
3. If the Plot Summary is lengthy, you can press the right arrow to move the highlight to the right column, then press the PAGE (-) key to display additional pages of information.



4. With the highlight in the right column, you can press SELECT to display a dialog that enables you to schedule a reminder, schedule a recording (if the show is recordable), or tune directly to the channel.
5. Press the C key to display the previous screen.

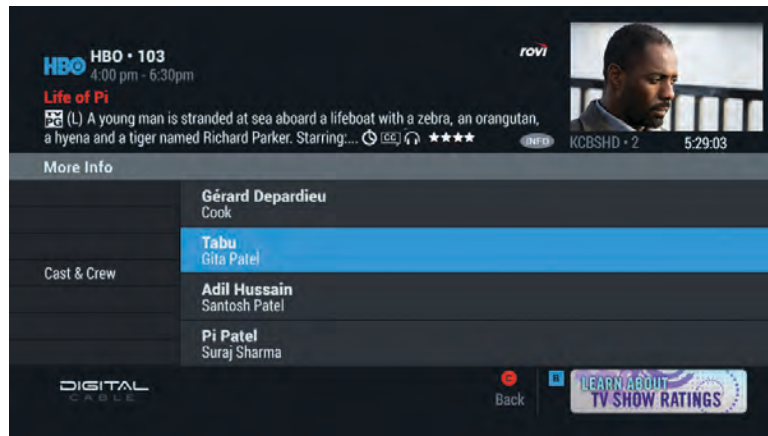
Cast & Crew

The following procedure will display Cast & Crew information for a program, including such personnel as actors, directors, and crew members.

Note: Availability of this option depends on your cable provider.

To view Cast & Crew information:

1. In the Time Grid, press the arrow keys to highlight a program.
2. Press the INFO key.
The Plot Summary, Cast & Crew (when available) and You Might Like options appear. The Plot Summary option is highlighted by default.
3. Press the down arrow key to highlight the Cast & Crew option.
4. Press SELECT.
5. Press the right arrow to move the highlight into the cast list, then press the up or down arrow keys to scroll through the list and highlight the name of an actor, director, or crew member.



6. Press SELECT.

The following dialog box appears:



7. Select one of the following:
 - **Record all matching shows:** Record all movies and programs featuring the specified actor, director, or cast member.
 - **Record all matching movies:** Record only movies featuring the actor, director, or cast member.
 - **List upcoming shows:** View a list of additional programs and movies starring the actor, director, or cast member.

You Might Like

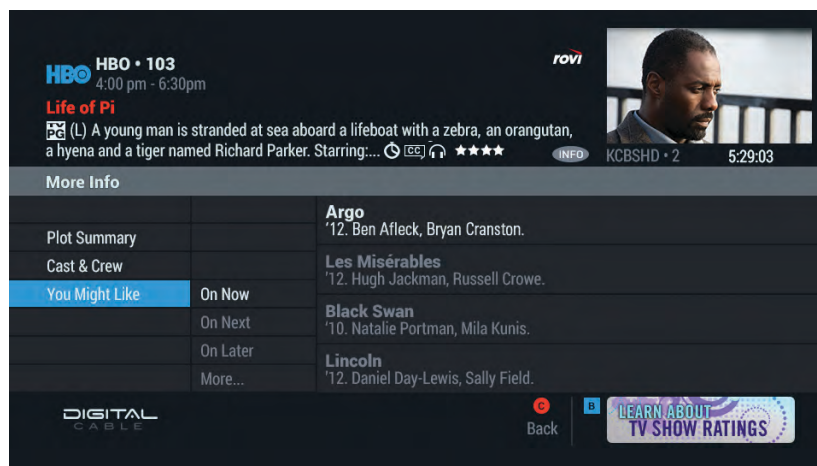
Passport Guide DVR includes a program suggestion feature that can help you find programs you might like. You can access these suggestions by selecting the You Might Like option in the More Info section.

Passport Guide DVR will display a list of programs that Rovi editors have determined may be of interest to a viewer who likes the currently-specified program.

These suggestions are based on a system of similarities as determined by global preferences. If you like a certain show, Passport can suggest that you might also like another show that is similar in style or genre, or perhaps features the same leading actor or director.

These suggestions are not targeted to specific individuals or regions based on viewing history or collected data.

The following screen shows an example in which the movie *Life of Pi* has been selected in the Program Guide, and the INFO key has been pressed.



After you select the You Might Like option, you can specify one of four scheduling categories:

- **On Now:** Suggested programs that are currently playing.
- **On Next:** Suggested programs that start immediately after the current program.
- **On Later:** Suggested programs that will air later, after the subsequent program ends but within a few days.
- **More:** Suggested programs that are not currently scheduled but that may air sometime in the future.

Note: You can use the Hide Adult Titles feature to omit adult-oriented titles from appearing in suggested program lists.

To display similar programs that you might like:

1. In the Program Guide, press the arrow keys to highlight a program that you like, then press the INFO key.

Passport Guide DVR displays an extended description of the selected program. The following options are available:

- Plot Summary
- Cast & Crew
- You Might Like

2. Press the up or down arrow to select You Might Like, then press SELECT or the right arrow.

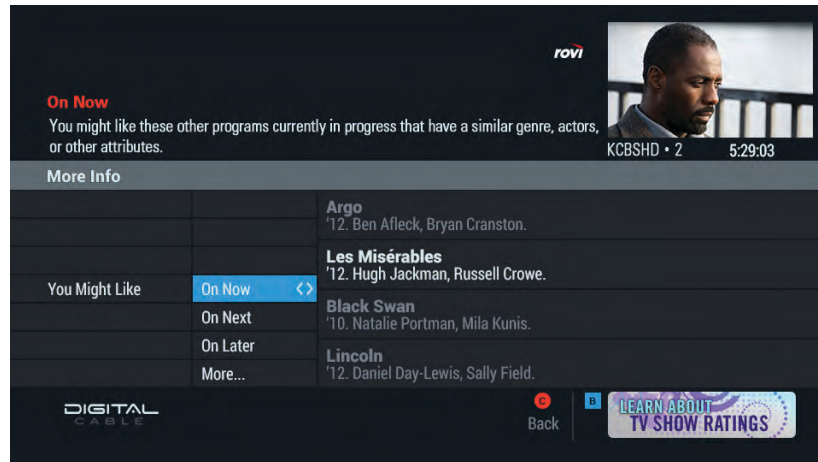
Passport Guide DVR moves the highlight to the right to a list of sub-categories.

3. Press the up or down arrow to highlight the desired sub-category.

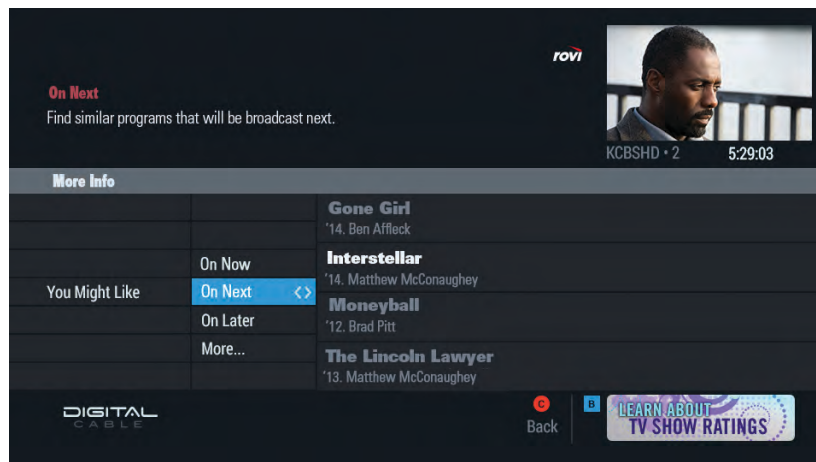
Passport Guide DVR displays a list of suggested programs from the selected sub-category in the right column.

You can select the desired sub-category from the following options:

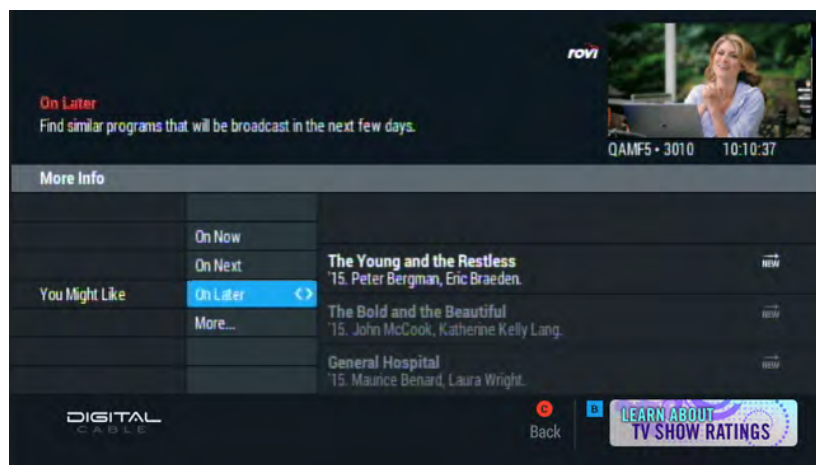
- **On Now:** Suggested programs that are currently playing will appear in the On Now category. Passport Guide DVR will display the amount of time remaining in each broadcast when you move to the right column (for example, “39 min. left”).



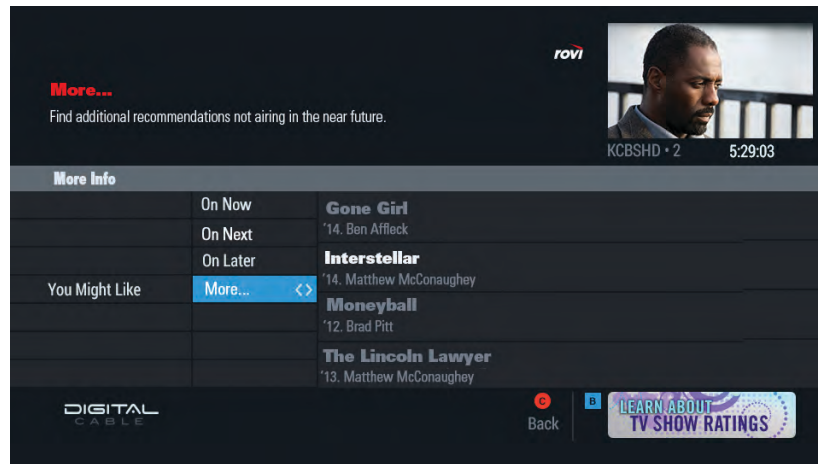
- **On Next:** Suggested programs that start immediately after the current program will appear in the On Next category. Passport Guide DVR will display the amount of time until each broadcast starts (for example, “In 7 min.”) when you move to the right column.



- **On Later:** Suggested programs that will air later, after the subsequent program ends but within a few days, will appear in the On Later category. Each listing will display the day and time of broadcast (for example, “Sun 8:00p”) when you move to the right column.



- **More:** Suggested programs that are not currently scheduled but that may air sometime in the future will appear in the More category. These listings display the text “(No upcoming airings).”

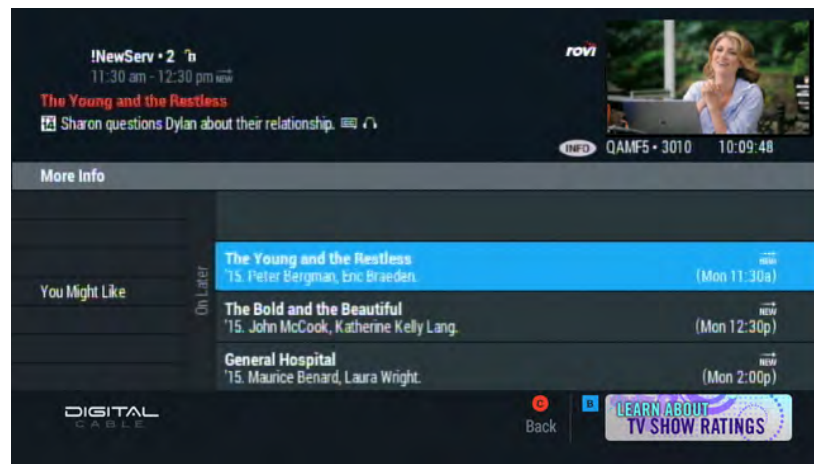


For this example, we will choose the On Later sub-category.

4. Press SELECT or the right arrow.

Passport Guide DVR moves the highlight to a program in the suggestion list. The sub-category heading rotates to display vertically, leaving more room for the suggestion list while remaining visible for reference.

To scroll through the list, press the up or down arrow key. (You can also use the PAGE UP or PAGE DOWN keys to turn pages of listings.)



Customized views

Passport Guide DVR features channel sorting capabilities that make it easy to personalize your guide. You can list only your favorite channels, high-definition (HD) channels, or all channels—or create up to three custom channel lists. In addition, you can sort the guide in numerical or alphabetical order.

List channels by favorites, high-definition, or all

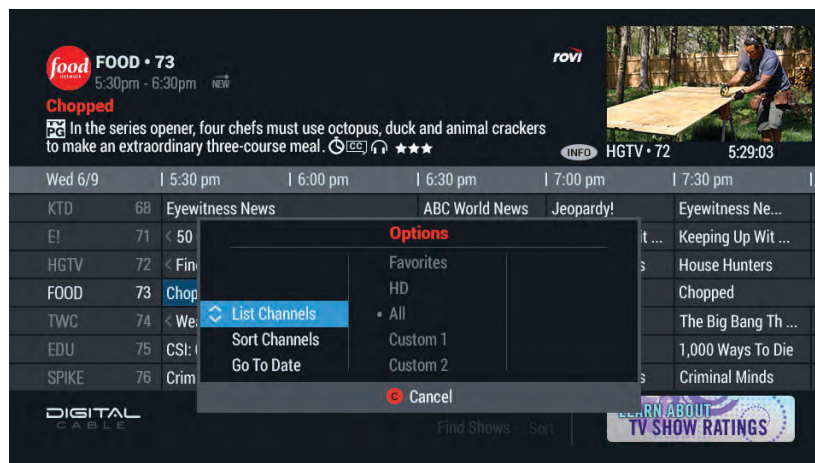
You can use the following procedure to list only your favorite channels, only high-definition (HD) channels, or all channels.

Note: You can access the Channel List view from the Time Grid, Themes, or Search screens to focus your results.

To list only favorite channels, only HD channels, or all channels:

1. In the Time Grid, you can press the FAV key to display listings for only your favorite channels. (Press the FAV key again to list all channels.)
2. Alternatively, in the Time Grid, press the A key (Sort).

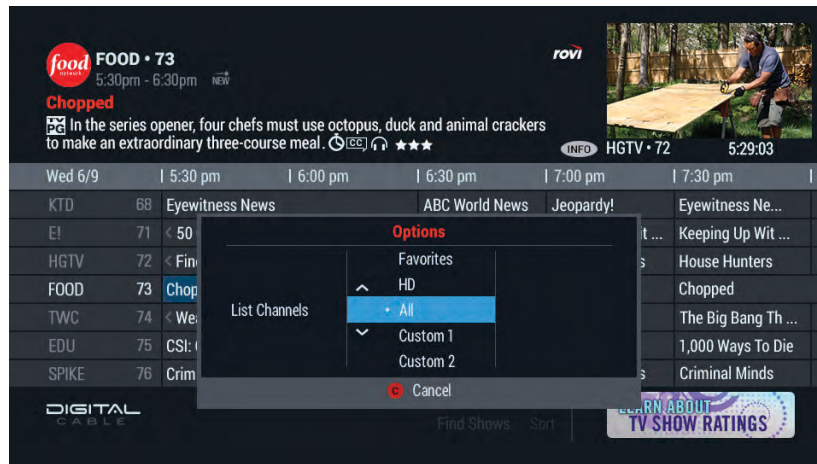
The Sort Options menu appears.



3. Press the up or down arrow key to highlight List Channels, then press SELECT or the right arrow key.

The highlight moves to the right column and displays the following options:

- Favorites
- HD Only
- All
- Custom 1
- Custom 2
- Custom 3



4. Press the up or down arrow key to highlight an option, and then press SELECT.

A dot appears next to the selected option. The Program Guide will now display listings for only those channels in the category you specified.

List channels using a custom list

You can use the following procedure to list channels using a custom list.

For example, the Custom 1 list might display your favorite channels and high-definition (HD) channels and hide your locked channels; Custom 2 might display only music channels; and Custom 3 might display On Demand channels.

To list channels using a custom list:

1. In the Time Grid, press the A key (Sort).

The Sort Options menu appears.

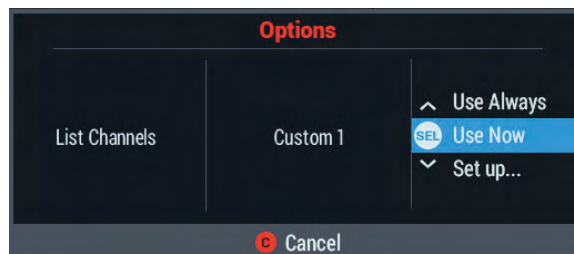
2. Press the up or down arrow key to highlight List Channels, then press SELECT or the right arrow key.

The highlight moves to the right column and displays the following options:

- Custom 1
- Custom 2
- Custom 3

3. Press the up or down arrow key to highlight an option, and then press SELECT or the right arrow key.

The highlight moves to the next column and displays the following options.



- **Use Always:** This option will use the custom channel list you selected until you modify your List Channels options.
 - **Use Now:** This option will utilize the custom channel list you selected one time only. Once you exit the Program Guide, this setting will revert to display all channels.
 - **Set Up:** This option enables you to display or hide various types of channels, such as your favorite channels, music channels, locked channels or high-definition (HD) channels.
4. Press the up or down arrow key to highlight an option, and then press SELECT.

Note: You should use the Set Up option to set up a custom list before you select Use Now or Use Always. Otherwise, your custom list might include only one channel. In this case, you would need to sort the channels again, this time selecting List Channels, and then All to again display listings for all channels.

Sort channels

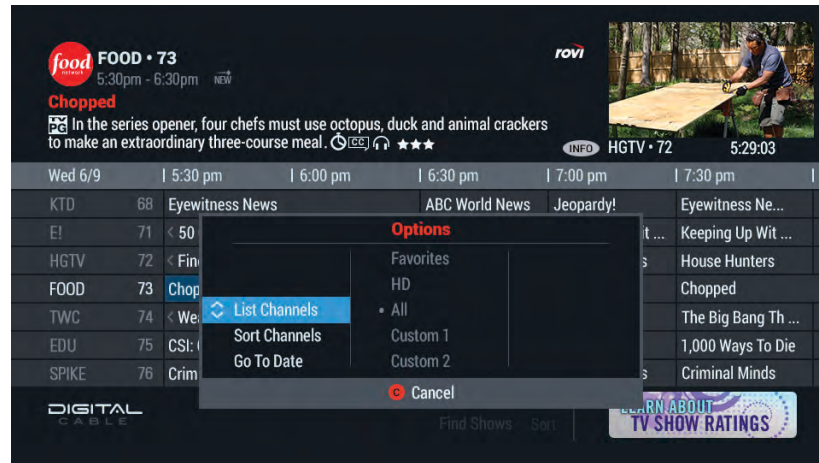
You can use the following procedure to sort channels in alphabetical order by call letters (e.g., HGTV, NBC) or in numerical order by channel number.

Note: You can sort channels from the Time Grid, Themes, or Search screens.

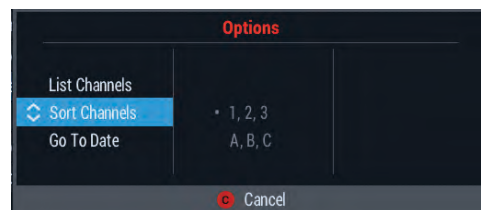
To sort channels:

1. In the Time Grid, press the A key (Sort).

The Sort Options menu appears.



2. Press the up or down arrow key to highlight Sort Channels, and then press SELECT or the right arrow key.



The highlight moves to the right column and displays the following options:

- 1, 2, 3
- A, B, C

3. Press the up or down arrow key to highlight an option, and then press SELECT.

The channel list will automatically sort in alphabetical order by call letters, or in numerical order by channel number, depending on your selection.

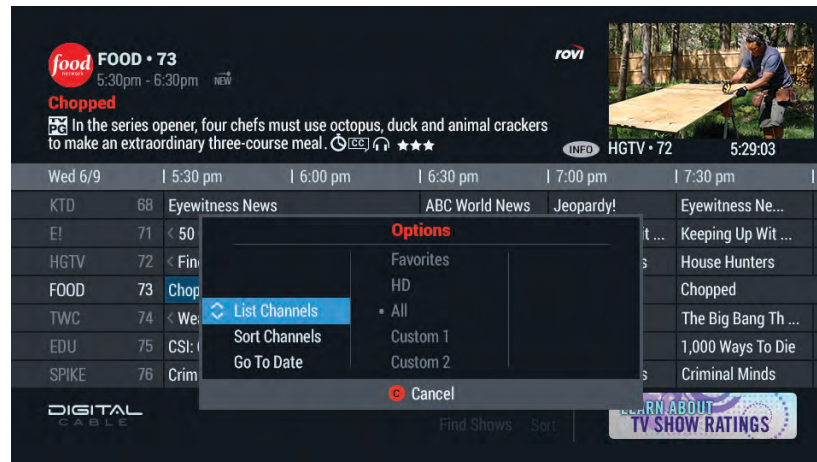
Go to Date

You can use the following procedure to display listings for Prime Time or a specific date in the future.

To jump directly to listings for a specific date or time period:

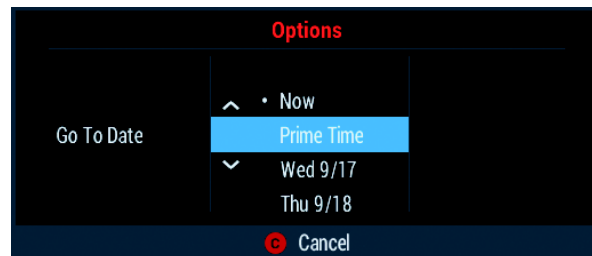
1. In the Time Grid, press the A key (Sort).

The Sort Options menu appears.



2. Press the up or down arrow key to highlight Go to Date, and then press SELECT or the right arrow key.

The highlight moves to the right and displays several Go to Date options.



— Now

— Prime Time

— A specific date in the near future (for example, Wed 9/17)

3. Press the up or down arrow to highlight a selection, and then press SELECT.

The Program Guide displays Prime Time listings, or listings for the specific future date that you selected.

3

Find Shows

This chapter explains how to search for programs by title or keyword. It also explains how to find shows by theme, such as Movies, Sports, Lifestyle, News, and more.

This chapter includes the following sections:

- "Theme view" on page 34
- "Title Search" on page 36
- "Keyword Search" on page 39
- "Channel list view" on page 42

Theme view

The Theme option lets you display listings for programs that fit a particular theme, such as Series and Specials, Movies, Sports, Lifestyle, News, or Family.

To display listings in Theme view:

1. From the Program Guide, press the GUIDE key.

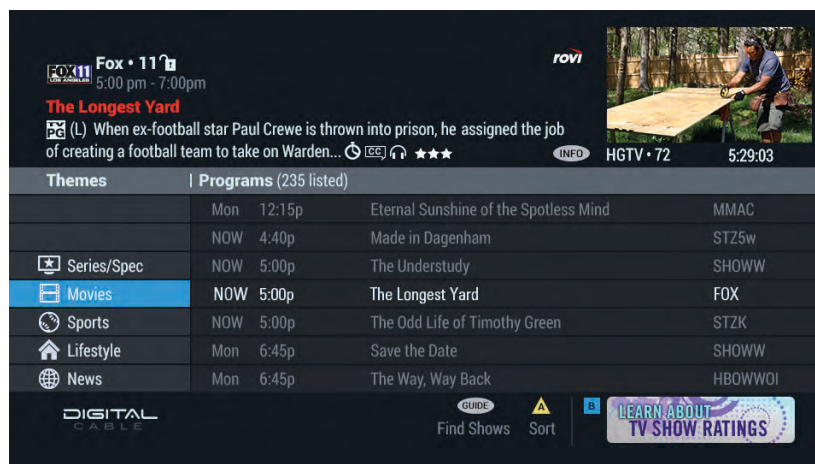
The Find Shows pop-up menu appears.



2. Press the up or down arrow key to highlight the Themes option, then press SELECT.

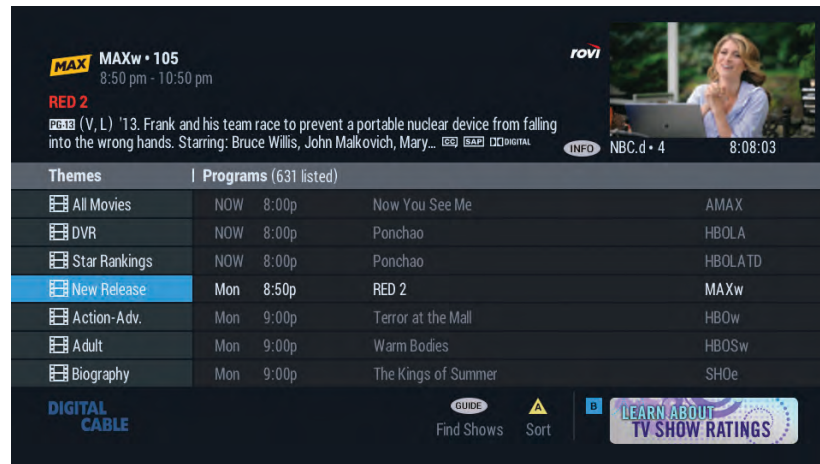
The Themes view appears.

Theme categories are listed in the left column; programs are listed on the right side.



3. Press the up or down arrow to scroll through the list of themes and highlight the desired theme.
4. Press SELECT or the right arrow to expand the Theme category.

Associated Theme subcategories are displayed. (For example, if you expand the Movies theme category, the subcategories include: All Movies, Star Rankings, New Release, Pay-Per-View, and more.)



5. Press the up or down arrow to scroll through the list of theme subcategories and highlight the desired subcategory.
6. Press SELECT or the right arrow to move the highlight to the program list.

Note: If you select the Star Rankings subcategory, a set of ratings folders appears in the right column. Highlight the desired ranking folder (for example, the folder with four stars), then press SELECT to display program listings.
7. Press the up or down arrow to scroll through the list of programs and highlight the desired program.
8. You can then:
 - Press INFO to access Plot Summary or Cast & Crew information about the program.
 - Press SELECT to set up a recording or a reminder, or choose other options.

Title Search

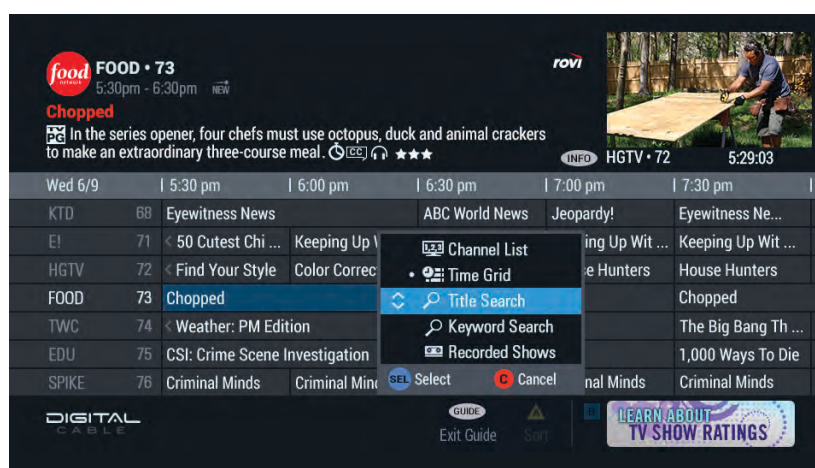
The Title Search feature displays a virtual keyboard that lets you search for specific program titles.

Note: The following procedure explains how to use the Integrated Title Search feature. This feature lets you focus the search on only TV listings or only On Demand listings. Availability of the Integrated Title Search feature depends on your cable operator. If it is not available, you can still use the conventional Title Search feature.

To search by title:

1. From the Time Grid, press the GUIDE key.

The Find Shows pop-up menu appears.



2. Press the up or down arrow key to highlight the Title Search option, then press SELECT.

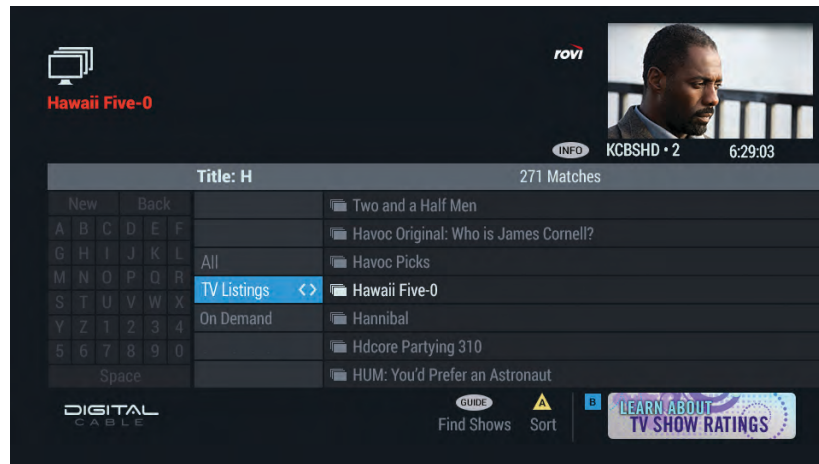
An on-screen keyboard appears.



3. Use the left, right, up, or down arrow keys to highlight the first letter in your search, then press SELECT.

The selected letter will appear in the "Title:" row. The intelligent keyboard will automatically populate with only viable letters to help you enter titles quickly. Highlight "Back" to erase a letter, or "New" to begin a new search.

4. Continue to enter letters until the title of the program you are searching for is displayed.
5. Press the right arrow key to move the highlight to the next column.
6. If the Integrated Title Search feature is available, you can focus the search on only TV Listings or only On Demand listings. Use the up or down arrow key to highlight All, TV Listings, or On Demand. (The All option includes both TV Listings and On Demand programs.)

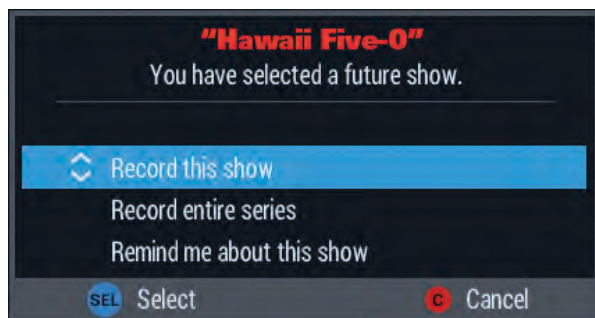


7. Press the right arrow key to move the highlight to the title list results, then press the up or down arrow keys to highlight a folder or program of interest.
8. If the program is part of a series or has more than one show time, individual showings are grouped inside a folder. Press SELECT to expand the folder to display individual episodes.

The "NOW" indicator marks currently-airing programs. The "DVR" indicator indicates that a matching title is currently available on your DVR.



9. Press the up or down arrow keys to highlight your desired program, then press SELECT or the REC key to display options that can include the following:
 - Record this show
 - Record entire series (displayed only if the show is an episode in a series)
 - Remind me about this show
 - View this channel now
 - List upcoming shows (or episodes)



Keyword Search

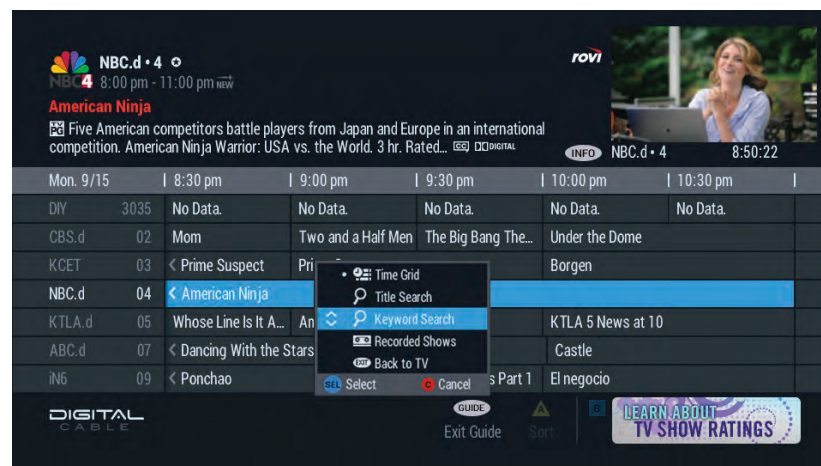
The Keyword Search feature displays a virtual keyboard that lets you search for specific actors, directors, or topics.

Note: The following procedure explains how to use the Integrated Keyword Search feature. This feature lets you focus the search on only TV listings or only On Demand listings. Availability of the Integrated Keyword Search feature depends on your cable operator. If it is not available, you can still use the conventional Keyword Search feature.

To search by keyword:

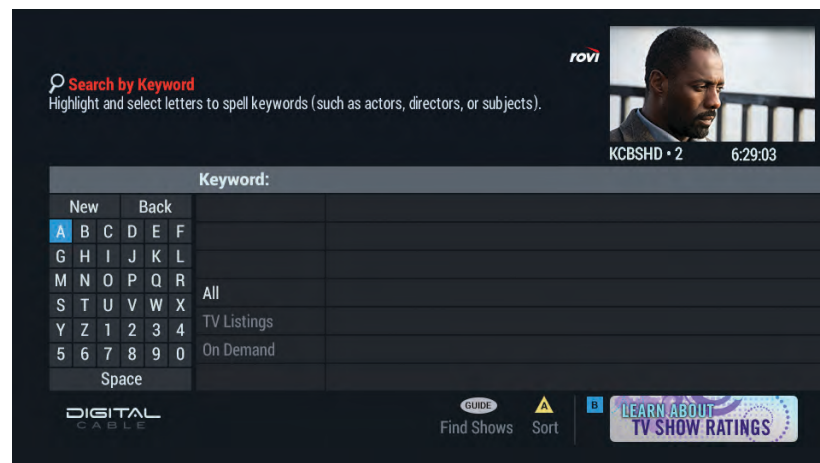
1. From the Time Grid, press the GUIDE key.

The Find Shows pop-up menu appears.



2. Press the up or down arrow key to highlight the Keyword Search option, then press SELECT.

An on-screen keyboard appears.



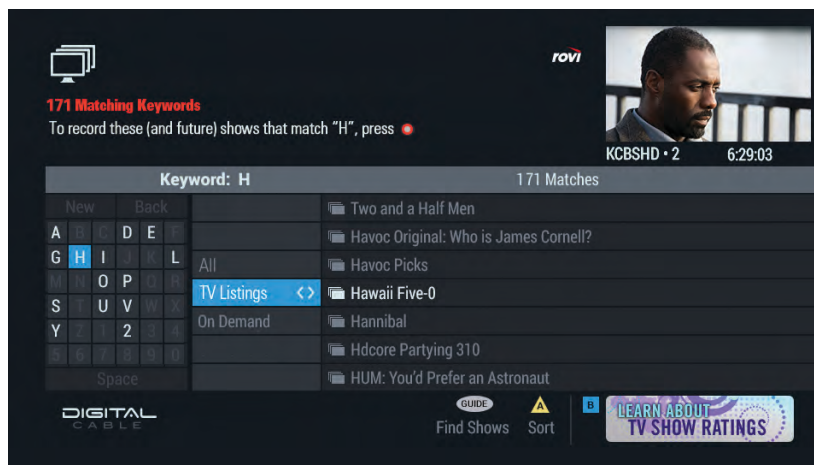
3. Use the left, right, up, and down arrow keys to highlight the first letter in your search, then press SELECT.

The selected letter will appear in the "Keyword:" row. The intelligent keyboard will automatically populate with only viable letters to help you enter words quickly. Highlight "Back" to erase a letter, or "New" to begin a new search.

- Continue to enter letters until the title of the program or the keyword folder you are looking for is displayed in the listings section below.

Note: If you want to record any current or future programs that match the keyword letters you have entered thus far, press the REC key to display a menu of recording options.

- Press the right arrow key to move the highlight to the next column.
- If the Integrated Keyword Search feature is available, you can focus the search on only TV Listings or only On Demand listings. Use the up or down arrow key to highlight All, TV Listings, or On Demand. (The All option includes both TV Listings and On Demand programs.)

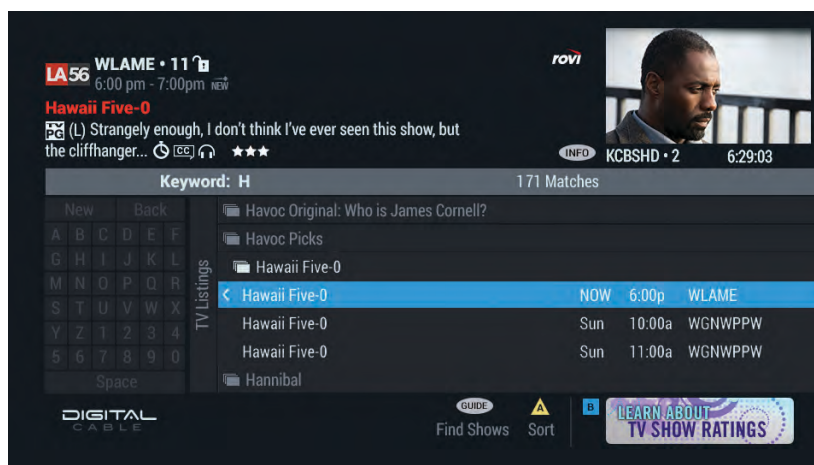


- Press the right arrow key to move the highlight to the results list, then press the up or down arrow keys to highlight a folder or program of interest.

Note: If you want to record any current or future programs that match the highlighted folder, press the REC key to display a menu of recording options.

- If the matching keyword is associated with more than one program, those programs will be grouped in a folder. Use the up or down arrow keys to highlight the folder, then press SELECT to expand the folder to display individual episodes.

Currently-airing programs are marked with a "NOW" indicator. The "DVR" indicator indicates that a matching title is currently available on your DVR.



9. Press the up or down arrow keys to highlight your desired program, then press SELECT or the REC key to display options that can include the following:
 - Record this show
 - Record entire series (displayed only if the show is an episode in a series)
 - Remind me about this show
 - View this channel now
 - List upcoming shows (or episodes)

Note: If the intelligent keyboard will not make available the letters you need to enter a keyword, while the keyboard is displayed, press the A key to display the Options menu. Select the Keyboard option, then turn Spelling Assist Off. The keyboard will now allow you to enter any letter. Enter your complete keyword, then press the REC key to schedule for recording any programs that match.

Channel list view

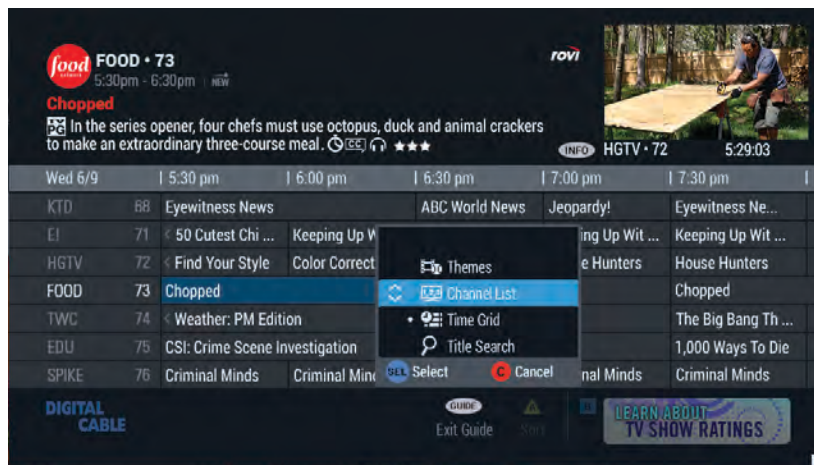
This section explains how to view listings for a specific channel.

To view listings by channel:

1. From the Time Grid, press the GUIDE key.

The Find Shows pop-up menu appears.

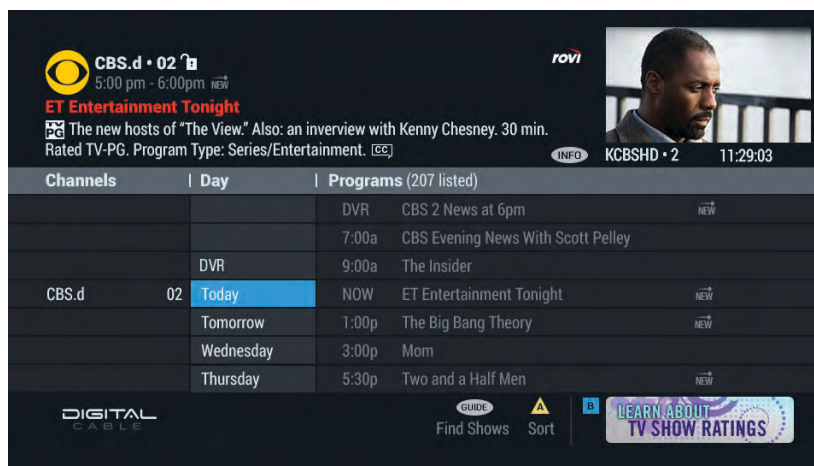
2. Press the up or down arrow key to highlight the Channel List option, then press SELECT.



The Channels List view is displayed. Channel numbers appear in a list on the left.

3. Press the up or down arrow key to highlight a channel of interest, and press the right arrow key.

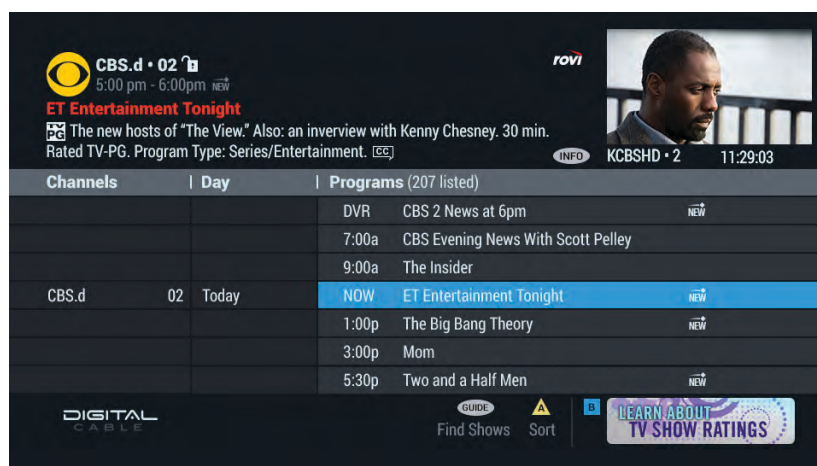
The highlight moves to the Day column.



4. Press the up or down arrow key to highlight Today, Tomorrow, other days of the week, or to see a list of shows recorded on the DVR that aired on the selected channel.

5. Press the right arrow key.

The highlight moves to the Programs column.



6. Use the up or down arrow key to highlight a program, then press SELECT.
7. Follow the on-screen prompts to view the channel, set a reminder, schedule a recording, or list upcoming shows.

4 Pay-Per-View (PPV)

This chapter explains how to use Pay-Per-View (PPV) to purchase the chance to watch movies, sports, and special events. It includes the following sections:

- "Ordering PPV" on page 46
- "Locking PPV purchases" on page 49
- "Reviewing PPV purchases" on page 51

Ordering PPV

You can purchase PPV programs and events from the Time Grid, from search results, or by tuning directly to a PPV channel.

Purchasing from the Time Grid

You can use the following procedure to purchase PPV programs from the Time Grid.

To purchase PPV programs from the Time Grid:

1. From live TV, press the GUIDE key.
The Time Grid appears.
2. Use the left, right, up, or down arrow keys to highlight a PPV program that you want to purchase, then press SELECT.

The Purchasing options menu appears and includes these options:

- Buy this Show
- Buy and Record this Show

3. Choose a purchase option and follow the on-screen prompts to complete the purchase.

Purchased PPV programs display a dollar sign in the appropriate program cell in the Program Guide.

Note: If the Buy options are greyed-out, it indicates that the show may no longer be purchased.



Purchasing from search results

PPV programs can also appear in search results for title or keyword searches, or from the theme view.

You can use the following procedure to purchase a PPV program from the Theme view.

To purchase a PPV program from a theme search results list:

1. From the Time Grid, press the GUIDE key.

The Find Shows pop-up menu appears.



2. Press the up or down arrow key to highlight the Themes option, then press SELECT.

A list of themes appears.

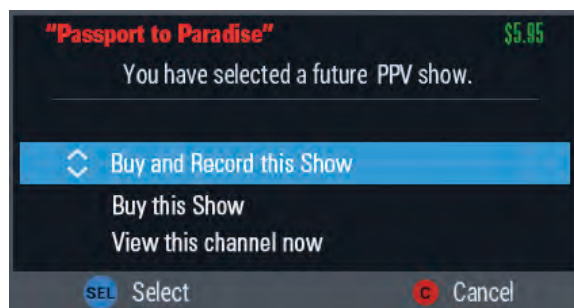
3. Press the up or down arrow key to highlight the Movies option, then press SELECT.

A list of associated theme subcategories appears.

4. Press the up or down arrow key to highlight Pay-Per-View.
5. Press the right arrow key to move the highlight to the Programs list.
6. Press the up or down arrow key to highlight a title.

A NOW indicator appears next to shows currently airing.

7. Press SELECT to view purchase options.



- Buy this Show: After purchase, a dollar sign icon will appear next to the title in the Time Grid.
 - Buy and Record this Show: After purchase, a dollar sign icon and a record icon will appear next to the title in the Time Grid.
 - View this channel now: Choose this option for programs that have already started.
8. Highlight one of the purchasing options, then press SELECT.
A Confirmation dialog box will appear.
 9. Press the B key to continue with the purchase.
 10. Press SELECT to complete the PPV purchase.

Locking PPV purchases

To manage, review and lock PPV purchases, select Purchasing from the General Settings menu.

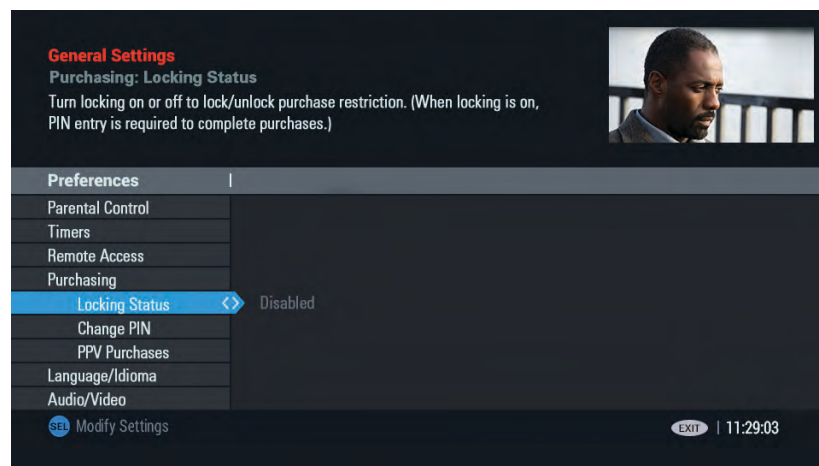
Setting PPV purchasing locks

You can use the following procedure to set locks on PPV purchase's. If you enable a Purchase PIN (Personal Identification Number), you will be prompted to enter your Purchase PIN to purchase a PPV program.

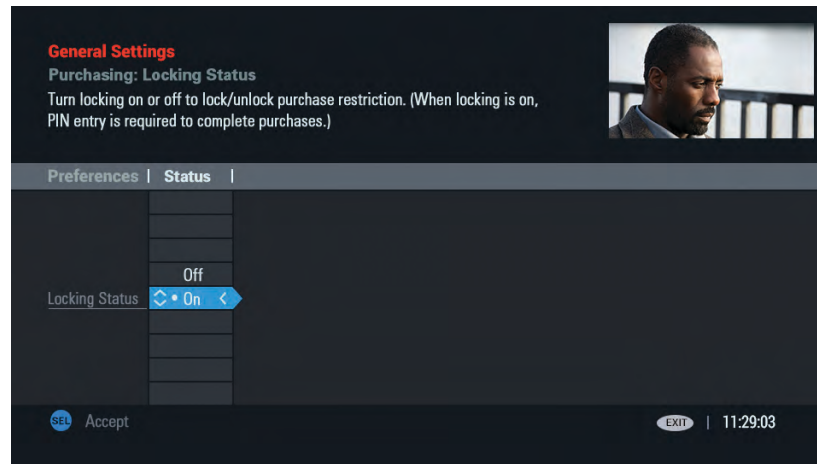
To set purchasing locks:

1. Press the SETTINGS key, then press the A key to display the General Settings.
2. Press the up or down arrow key to highlight the Purchasing option, then press SELECT.

The Locking Status option will be highlighted by default. This option indicates whether the PIN is enabled or disabled.



3. Do one of the following:
 - To enable the PIN, go to the next step.
 - To disable the PIN, go to step 8.
 - To change the PIN, go to step 13.
4. *To enable the purchase PIN*, press the right arrow key to move the highlight to the Status column, then highlight the On option.



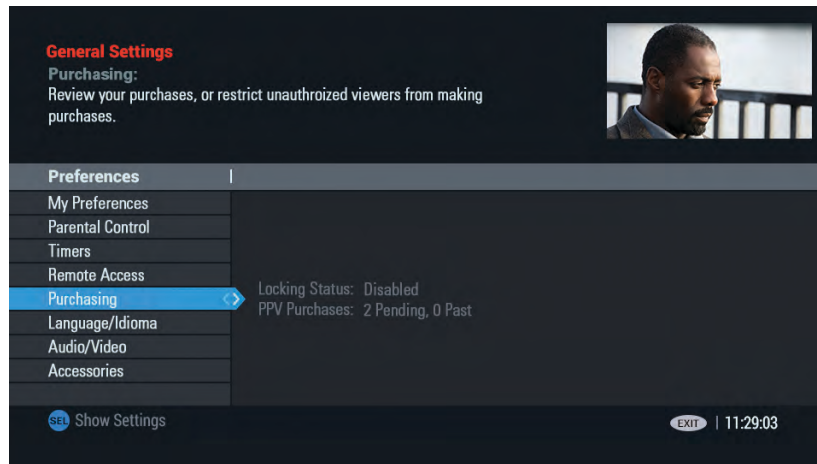
5. Press SELECT to enable the Purchase PIN.
A PIN entry dialog box appears.
6. Press the number keys on the remote control to enter the four numbers of your Purchase PIN.
A message appears indicating that the Purchase PIN has been set.
7. Press the A key to confirm the message.
The highlight returns to the Preferences column.
8. *To disable the purchase PIN*, press the right arrow key to move the highlight to the Status column.
9. Press an arrow key to highlight the Off option.
10. Press SELECT to disable the Purchase PIN.
A message appears requesting your PIN to disable it for purchasing.
11. Press the number keys on the remote to enter the four numbers of your Purchase PIN.
A message appears indicating that the PIN has been cleared for purchasing.
12. Press the A key to confirm the message.
The highlight returns to the Preferences column.
13. *To change the purchase PIN*, press the arrow key to highlight Change PIN.
14. Press SELECT.
A message appears requesting your current PIN.
15. Press the number keys on the remote to enter the four numbers of your current Purchase PIN.
A message appears requesting your new PIN.
16. Press the number keys on the remote control to enter the four numbers for a new purchase PIN.
Passport Guide DVR displays a PIN confirmation dialog asking you to re-enter the PIN. When you do so, a message appears confirming that the purchase PIN has been changed.
17. Press the A key to acknowledge the message.

Reviewing PPV purchases

You can use the following procedure to review and in some cases cancel your PPV purchases.

To review PPV purchases:

1. Press the **SETTINGS** key, then press the **A** key to display the General Settings.
2. Press the up or down arrow key to highlight the Purchasing category.

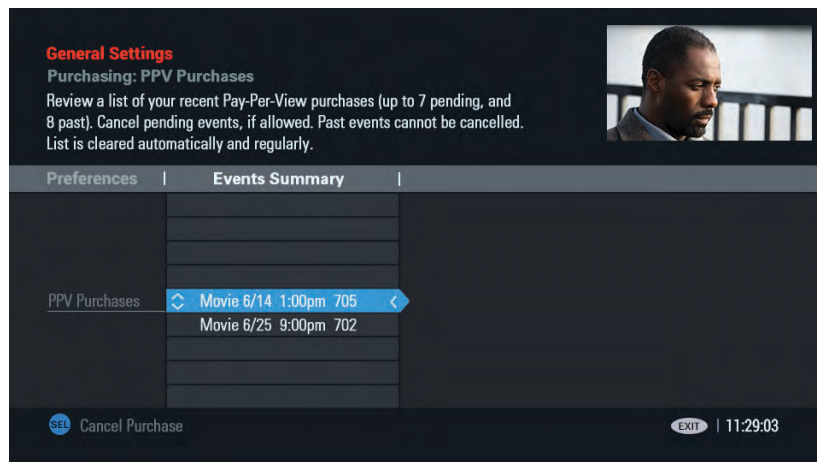


3. Press **SELECT** to expand the Purchasing category if necessary, and then press the down arrow key to highlight the PPV Purchases preference.

The number of pending and past purchases is displayed in the right column.

4. Press the right arrow key to move the highlight to the Events Summary column.

A list of purchases appears (if any purchases are past or pending).



5. Press the up or down arrow key to highlight the purchased PPV program that you want to review or cancel.
6. To cancel the purchase, press **SELECT**.

Passport Guide DVR displays a request to confirm the cancellation.

7. Press the A key to cancel the purchase.

The highlight returns to the Events Summary column.

Note: If no events remain in the Events Summary column, the highlight will return to the PPV preferences column.

8. To exit the General Settings menu, press the EXIT key.

Note: Your unique Purchase PIN controls both PPV and On Demand purchases. Refer to the “General Settings” chapter on page 81 for more information.

5 Digital Video Recorder (DVR)

This chapter provides information on using the DVR (digital video recording) features of Passport Guide DVR.

It includes the following sections:






- "Control live TV" on page 54
- "Swap and PIP" on page 56
- "Recording a show" on page 57
- "Recording a series" on page 59
- "Resolving recording schedule conflicts" on page 60
- "DVR menus" on page 61
- "Playing back a recorded show" on page 62
- "Sorting a list of recorded shows" on page 63
- "Sorting and modifying scheduled recordings" on page 66
- "Lost & Found" on page 68
- "Series Manager" on page 70

Control live TV

When you tune to a channel, Passport Guide DVR automatically begins making a temporary recording of the program in a memory buffer. You can pause, rewind, or fast-forward live TV programs (up to the present time) without initiating a recording.

Playback controls

The following table describes the playback functions available on your remote control.

Function	Description
Pause	Pause live TV by pressing Pause  on your remote. Then press the left or right arrow keys for frame-by-frame advance or rewind.
Play	Press Play  to resume program playback.
Rewind	Press Rewind  to rewind. Press it up to three times to increase the speed.
Fast Forward	Press Fast-Forward  to move ahead in the program quickly. Press it up to three times to increase the speed.
Instant Replay	Instant Replay lets you replay the last 10-15 seconds of a program. Press the REPLAY  key. Press it repeatedly to continue skipping back in 10-15 second increments.
Return to live TV	If live TV is paused, press LIVE TV to return to a show at the current point in the broadcast.



The portion of a program that is in the memory buffer is saved only temporarily, unless you save it to the DVR by pressing the REC key on the remote control.

The temporary recording will be erased if:

- You change channels
- Your recording exceeds the available memory buffer space, which varies depending on whether the program is being viewed in standard definition (SD) or high definition (HD).



Swap and PIP

This section describes the Swap feature and the Picture-in-Picture (PIP) window.

Swap between two programs

If your DVR has two tuners, it can buffer (temporarily record) two programs at the same time—one on each tuner. The Swap feature allows you to toggle back and forth between two live shows while letting you control both.

To swap between two programs:

1. While tuned to a program, press the SWAP key to change tuners.
2. Select a second program by changing channels or using the Program Guide.
3. Press SWAP again to toggle between the two programs.

If you press the number keys to swap to the other channel, the Program Guide swaps the tuners in the same way as if you pressed the SWAP key.

Note: If you change channels in any way other than those listed above, you will lose the recording data that is currently stored in the temporary buffer.

PIP window

Passport Guide DVR can display two channels at the same time. One tuner displays a channel full-screen, and the other tuner displays a second channel in a PIP window.

To use the PIP window:

1. Press the PIP On/Off key to activate the PIP window.
2. Press the PIP Move key to move the PIP location.
3. Use the PIP CH (+) or PIP CH (–) to change channels in the PIP window.

Recording a show

Passport Guide DVR makes it easy to schedule recordings on your DVR and build your own personal program library.

Recording from the Time Grid

Use the following procedure to record a program from the Time Grid.

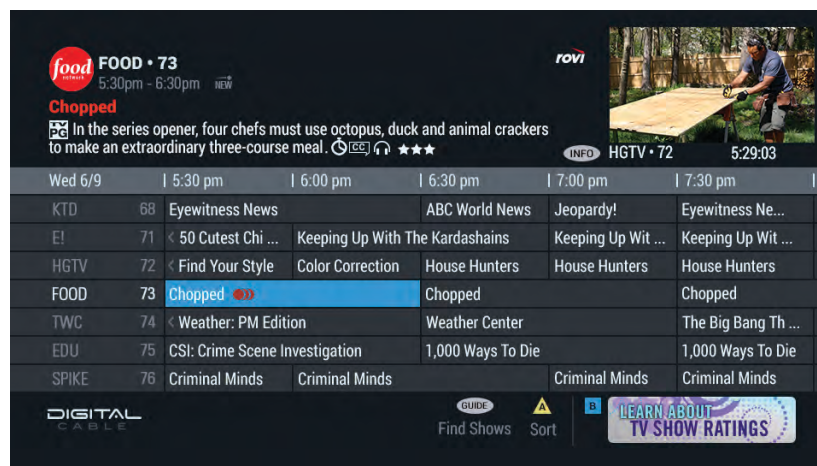
To record a program from the Time Grid:

1. Press the GUIDE key.
The Time Grid appears.
2. Use the arrow keys to highlight the program that you want to record.
3. Press SELECT to display a menu of recording options.
4. Choose one of the available recording options from the menu, then follow the on-screen prompts.
 - Record in Standard Definition
 - Record this show
 - Record entire series

(Other options that enable you to set a reminder, view the channel now, or list upcoming episodes are also available.)

A recording icon (● or ●●●) will be displayed in the program cell in the Time Grid.

Note: Series recording options will display anytime you schedule a series recording. Refer to “Recording a series” on page 59 for more information.



Recording the program you are watching

To record the program you are currently watching, use the procedure below.

To record the program you are currently watching:

1. Press the REC key on your remote.

A list of options appears.

Note: The following dialog options will also appear in a pop-up menu in the Time Grid, except for "Create a manual recording...", which appears when this dialog is displayed over full screen video.



2. Highlight "Record this show," then press SELECT.

Note: If you select "List upcoming episodes," the Program Guide displays the list in the Search by Title results column. Press the up or down arrow keys to scroll through the episodes, or press the left arrow key to begin a new title search.

Manual recording

You can schedule a manual recording for a specific time.

To create a manual recording while watching TV:

1. Press the REC key on your remote control.
2. Highlight "Create a manual recording," then press SELECT.
3. Select one of the following:
 - Individual: Record one time only.
 - Recurring: Record at the same time on designated days.
4. Press the right arrow key to access the settings for channel, days, and start/end times.
5. Follow the on-screen prompts to make your selections, then press the A key to accept.



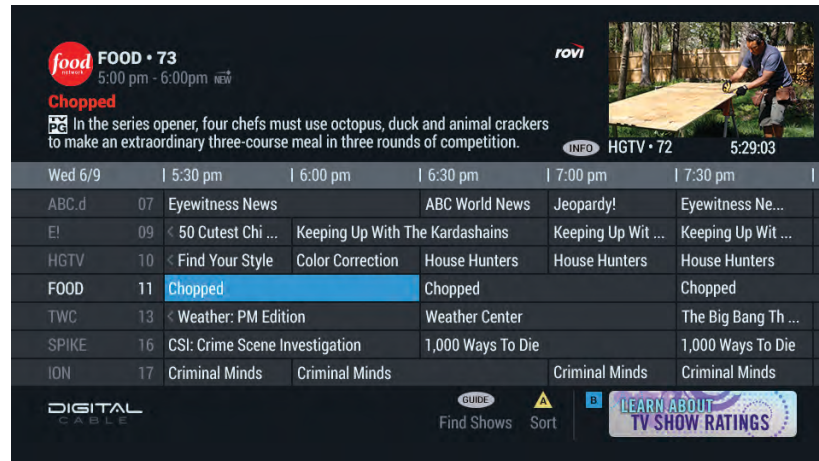
Recording a series

The following procedure explains how to record a series.

To record a series:

1. Press the GUIDE key.

Passport Guide DVR displays the Program Guide.



2. Press the arrow keys until you highlight a current or future program that you want to record as a series.
3. Press the REC key or SELECT.

The following options appear:



4. Select the "Record entire series" option.

The following options appear:



5. Use the arrow keys to specify your preferences.
 - Episodes to Record: Record first-run and repeat episodes, or first-run episodes only.
 - Channels: Choose the channel you want to record. You can specify standard-definition (SD) only or high-definition (HD) only.
 - Air Times: Select the air time at which to record the series.
 - Save: Manually erase or automatically delete episodes as space is needed.
 - Episodes to Keep: Choose whether to keep all episodes, or up to five episodes, in the DVR.
 - Start Time: On Time, or up to 10 minutes early or late.
 - End Time: On Time, or up to three hours over, or up to 10 minutes early.
6. Press the A key to accept.

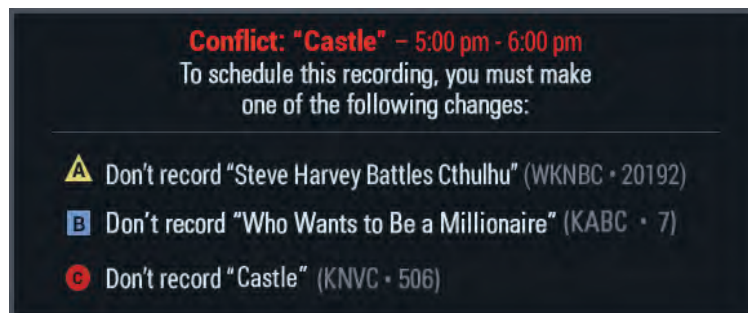
Note: If you are recording a live event, such as a baseball game, you will be offered an option to extend the end time, in case the game runs long.

Resolving recording schedule conflicts

Recording conflicts may occur due to:

- A recording that would overlap an active or scheduled recording.
- Disc space limitations.
- Recording an all-day program.
- Trying to change the channel while recording on both tuners.
- Extending the start or end time of a recording that overlaps another recording.

When conflicts occur, a conflict message is displayed to help you resolve the conflict.



Note: If a recording conflict occurs, the scheduled recording of series episodes will be cancelled automatically. No warning dialog will be displayed.

DVR menus

The DVR menu provides options for managing your individual recordings, managing your series recordings, and recovering deleted programs.

To access the DVR menu, do one of the following:

- Press the LIST (or MY DVR) key twice.
- If the Recorded Shows menu is already displayed, press LIST once.

The DVR menu includes the following options:

- Lost & Found: Recover DVR recordings (if sufficient hard disk space is available).
- Series Manager: Manage and prioritize series recordings.
- Recorded Shows: List recorded shows and display a visual gauge of available and used hard disk space.
- Scheduled Recordings: List future recordings.
- Time Grid: Display the Time Grid again.



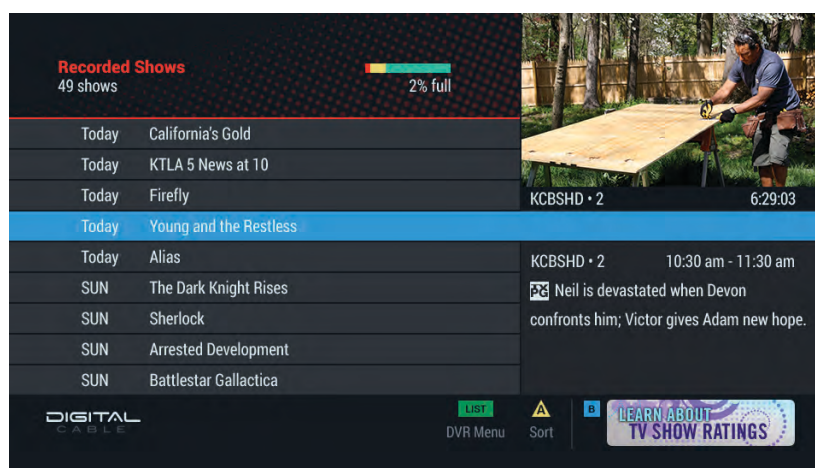
Playing back a recorded show

You can use the following procedure to watch your recorded shows.

To play back a recorded show:

1. Do one of the following to access your recorded shows:
 - Press the LIST key (or MY DVR).
 - Press the GUIDE key to display the Program Guide, then press it again to display the Find Shows menu.
2. Select “Recorded Shows.”

The Recorded Shows list is displayed. Recorded shows are listed by day, with the most recent first.



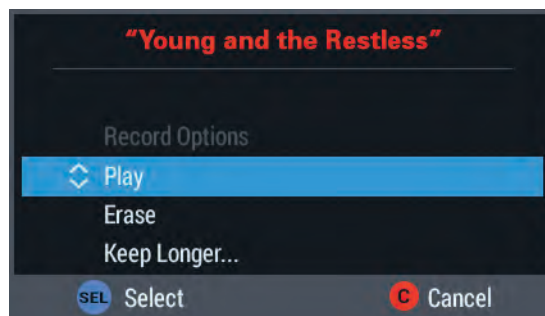
3. Press the arrow keys to highlight a program.

You can press INFO to display information about the program.

You can also press the A key for additional options:

 - Show All Listings: List all programs by day.
 - Group Titles: Group recordings with similar titles into folders.
 - View Disk Info: Display a visual indicator of recorded space usage.
4. With the program highlighted, press SELECT.

The following options appear:



5. Highlight “Play,” then press SELECT.

Sorting a list of recorded shows

This section explains how to sort a list of your recordings, and how to determine the amount of hard disk space that remains available for recording.

Grouping titles

By grouping titles in the list of recorded shows, you can play or erase all recorded shows in the same folder at once.

To sort recorded shows:

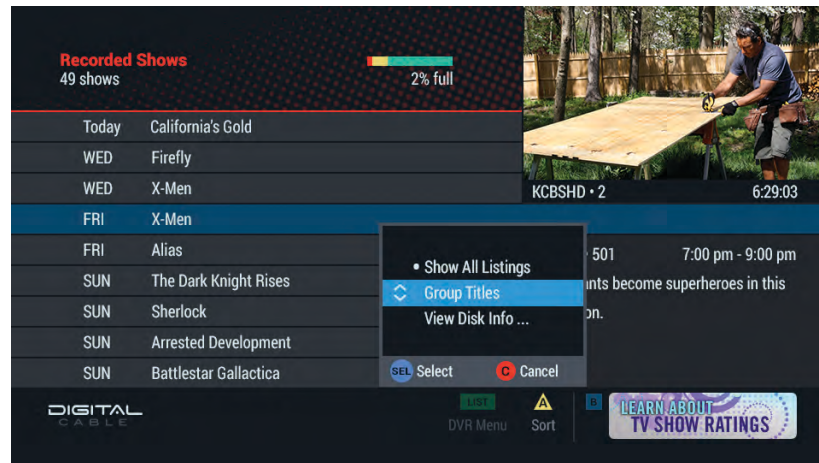
1. From the DVR menu, select Recorded Shows.

A list of recorded shows appears.

2. Press the A key.

The Sort pop-up menu appears, which includes the following options:

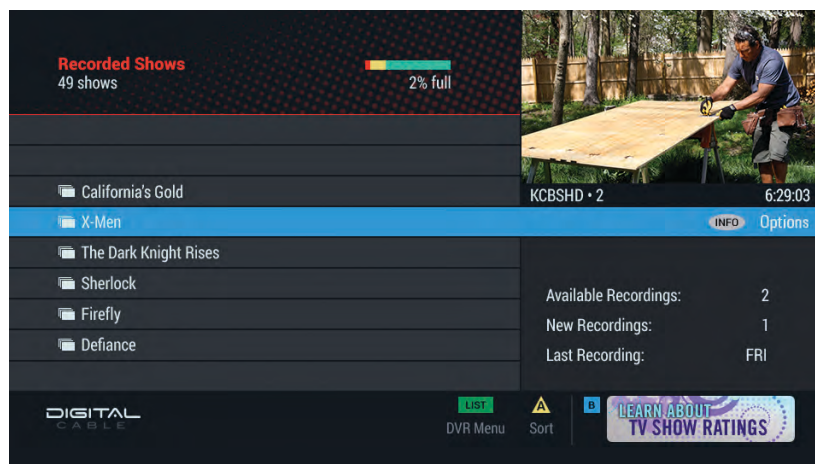
- Show All Listings: List all shows by day.
- Group Titles: Group recorded shows with the same title into folders.
- View Disk Info: Display a visual indicator of how much hard disk space is available for recording.



3. Press the up or down arrow to highlight the Group Titles menu option, then press SELECT.

Passport Guide DVR groups all recorded shows with identical titles (for example, all episodes of a series) into folders of the same name.

When titles are grouped, information in the lower-right corner shows the number of available recordings, new recordings, and the day of the last recording.



4. To expand a folder, press the up or down arrow to highlight the folder, then press SELECT.

Playing back or erasing all shows in a folder

To access group title options, highlight a grouped title folder and then press the INFO key. The following options are available:

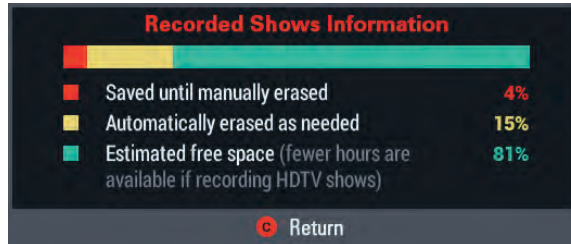
- Play All: Play all episodes for your own marathon.
- Play All New: Play only new episodes.
- Erase All: Erase all episodes in the folder.
- Erase All Viewed: Delete only the shows that have already been viewed.



Checking Recorded Shows Information

You can display the Recorded Shows Information screen to see how much hard disk space remains available for recording, and other related information.

To do so, with the Recorded Shows screen displayed, press the A key to display the Sort menu. Press the up or down arrow to highlight View Disk Info, then press SELECT. The Recorded Shows Information screen is displayed:



The following bullet items explain the colors shown on the record space indicator:

- Red indicates the percentage of programs that will be saved until manually erased.
- Yellow indicates the percentage of programs to be erased as space is needed.
- Green indicates approximate free space remaining.

Sorting and modifying scheduled recordings

This section explains how to sort a list of scheduled recordings, and includes a brief explanation of how to modify recording options.

To sort scheduled recordings:

1. From the DVR menu, select Scheduled Recordings.

A list of future recordings appears.

2. Press the A key.

The Sort pop-up menu appears, which includes the following options:

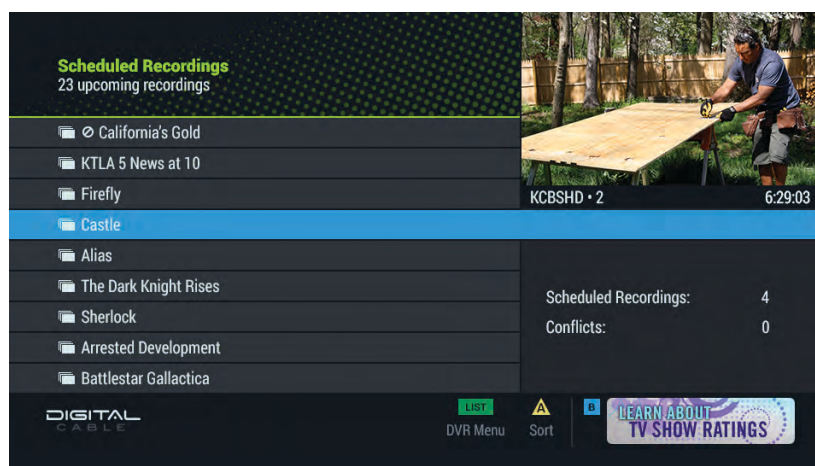
- Show All Listings: List all shows by day.
- Group Titles: Groups recordings with the same title into folders.
- View Disk Info: Displays a visual indicator of how much hard disk space is available for recording.



3. Press the up or down arrow to highlight the Group Titles menu option, then press SELECT.

Passport Guide DVR groups all scheduled recordings with identical titles (for example, all episodes of a series) into folders of the same name.

Summary info appears in the lower-right corner indicating the number of recordings scheduled and any conflicts.



4. To expand a folder, press the up or down arrow to highlight the folder, then press SELECT.

To modify scheduled recordings:

1. From the DVR menu, select Scheduled Recordings.

A list of future recordings appears.

2. Press the up or down arrow to highlight a title, then press SELECT to:
 - Modify recording options
 - Cancel a scheduled recording

You can view program information by pressing the INFO key.

Note: You can change recording options for individual episodes by pressing SELECT, and then selecting Record Options. To change recording options for an entire series, press LIST and then select Series Manager.

Lost & Found

The Lost & Found feature can help you find missed and previously-deleted recordings. You may also recover some deleted recordings if disk space is available.

To view Lost & Found items:

1. Press the LIST key to display the Recorded Shows screen.
2. Press the LIST key again to display the DVR Menu pop-up.
3. Press the up or down arrow to highlight the Lost & Found option, then press SELECT.

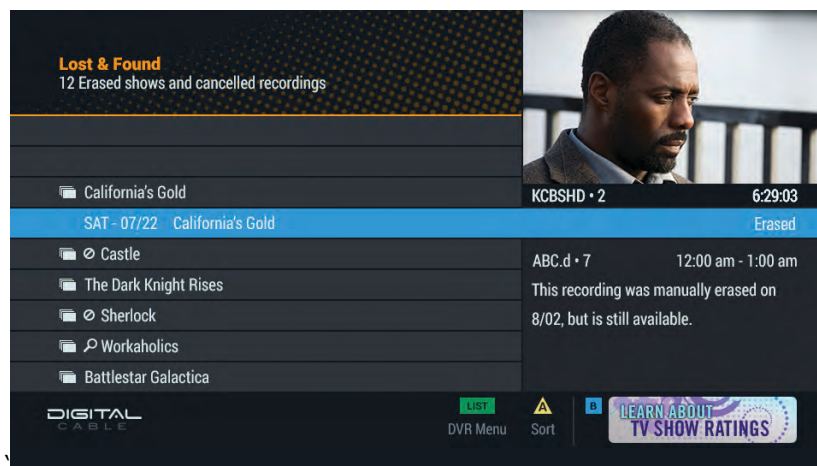
Passport Guide DVR displays the Lost & Found screen.

4. Use the arrow keys to highlight a title.

When you highlight a title, some information appears in the lower-right part of the screen, including a brief explanation of why the program was missed or when it was deleted.

5. (Optional) Press the A key to display a pop-up that enables you to group titles into a folder. Highlight Group Titles, then press SELECT.

You can now highlight a folder to review a summary of erased and missed recordings.

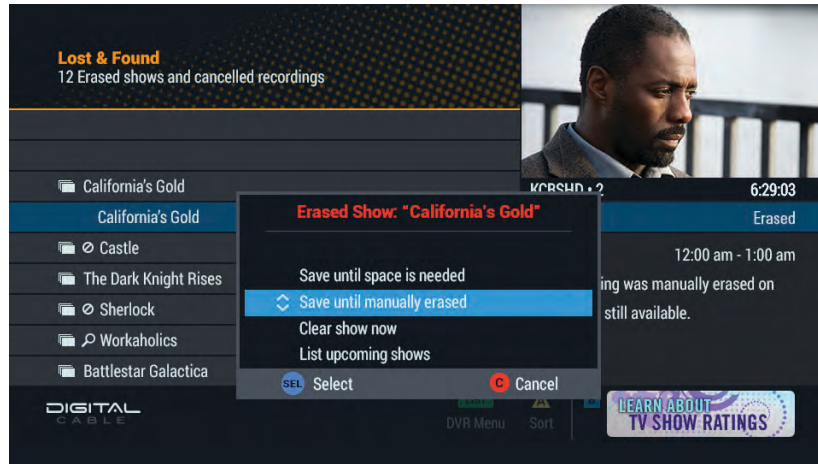


To recover a previously deleted show:

1. On the Lost & Found screen, press the arrow keys to highlight the title of a deleted program that you want to recover.

Note: You cannot recover programs that failed to record initially. Failed recordings can include such things as future recordings that have been manually cancelled by the user, or shows that failed to record due to recording conflicts or other technical difficulties, such as a channel that has become temporarily unavailable.

2. Press SELECT to display menu options to:
 - Save until space is needed
 - Save until manually erased
 - Clear recording now (permanently delete)
 - List upcoming shows



3. Use the up or down arrow key to highlight "Save until space is needed," or "Save until manually erased," and then press SELECT.

The previously deleted show is now recovered.

To work with failed recordings:

1. On the Lost & Found screen, use the arrow keys to highlight a title of the failed recording you want to work with.
2. Press SELECT to display menu options to:
 - Clear show now: Delete the listing from Lost & Found.
 - List upcoming shows: Display a list of upcoming episodes of a show that failed to be recorded.



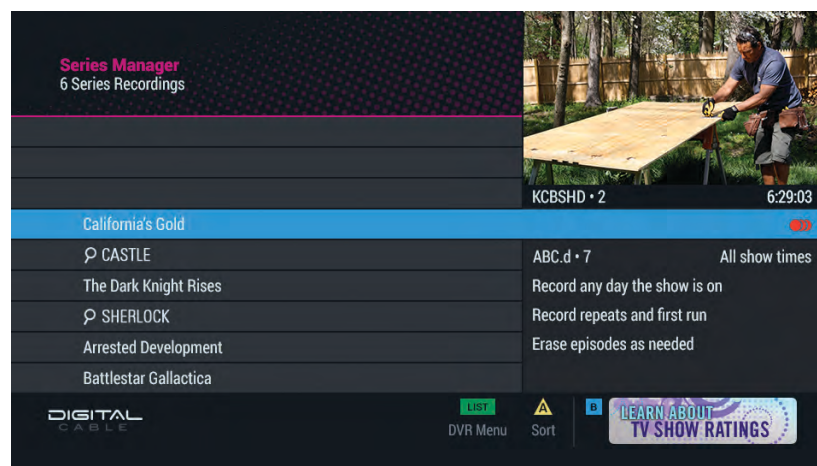
Series Manager

The Series Manager lets you modify recording options for each scheduled series recording.

To modify recording options for a scheduled series recording:

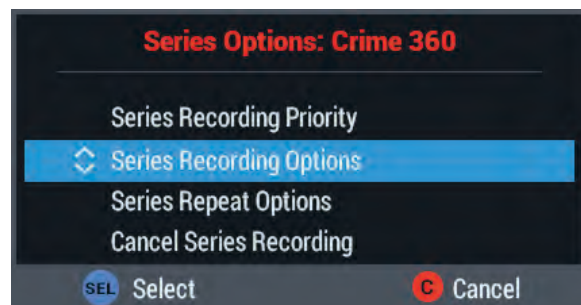
1. Press the LIST key twice to display the DVR menu, then select Series Manager.

A list of scheduled series recordings and keyword series recording appears. Keyword series appear in ALL CAPS and are marked with a magnifying glass icon.



2. Use the arrow keys to highlight a series, then press SELECT.

A list of Series Manager options appears.



3. Highlight the desired option, then press SELECT.

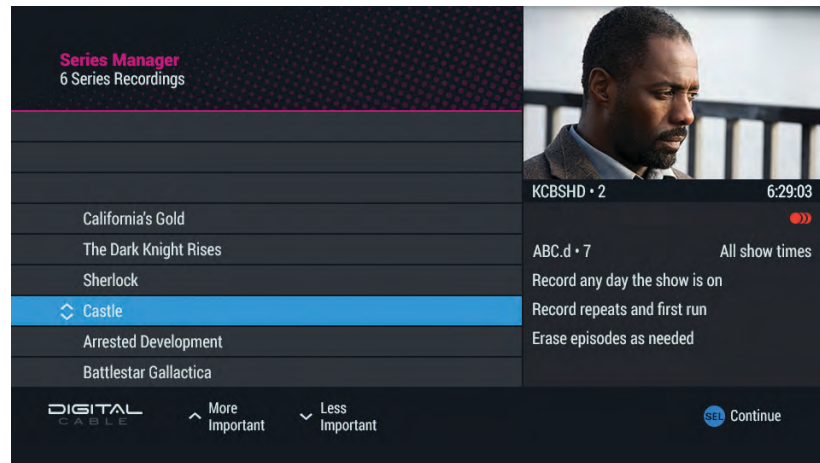
See the Series Manager options on the next page for more information.

Series Manager options

The Series Manager options include:

- **Series Recording Priority:** Set the priority for the series recording. Press the up or down arrow key to move the highlighted series up or down the list. Series will be recorded in priority order if there is a scheduling conflict.

Note: Higher priority series will appear at the top of the list. Single recordings are always higher priority than series recordings. Recurring manual recordings follow the same rules as a regular series for the resolution of conflicts.



- **Series Recording Options:** Select options based on your preferences regarding episodes, channels, how long to save episodes, and more.
- **Series Repeat Options:** Select days on which to record episodes.
- **Cancel Series Recording:** Cancel recording of the currently-selected series.

Series Recording options

If you try to record a series, the Series Recording options menu is displayed.



The Series Recording options include:

- Episodes to Record: First run and repeats, or first run only.
- Channels: Any channel, the specified channel, standard-definition (SD) only, or high-definition (HD) only.
- Air Times: All showings, or the airtime selected when initiating the series recording.
- Save: Until space is needed, or until manually erased.
- Episodes to Keep: All, or up to five.
- Start Time: On time, or from 1-10 minutes early or late.
- End Time: On time, or from 1-5 minutes, 15, 30 minutes, or 1-3 hours over.

6

On Demand

This chapter explains how to access On Demand programs. It includes the following sections:

- "About On Demand" on page 74
- "Viewing Movies On Demand" on page 75
- "Premium On Demand services" on page 78
- "Free On Demand programs" on page 79

About On Demand

In Passport Guide DVR, “On Demand” refers to a library of movies, TV shows, music videos, and other programs that you can watch whenever you want. The Program Guide makes it easy to find and enjoy On Demand programs on your schedule.

Accessing On Demand

You can access On Demand programming in any of these ways:

- Select the ON DEMAND (VOD) key on the remote control (if available on your remote).
- Enter an On Demand channel number on your remote.
- Choose an On Demand channel from the Time Grid.
- Access On Demand from the Quick Menu (if available).








Once you have accessed the On Demand Menu, press the up and down arrow keys to scroll through the On Demand options and highlight the service in which you are interested. Press SELECT to continue.

On Demand content may be free, available for purchase, or part of a premium subscription.

You might need to make additional selections in the menus as you browse through all of the On Demand choices and categories—everything from free programs to new release movies and more.

On Demand icons

The following table shows On Demand icons.

Icon	Description
	New Title: Appears beside new releases.
	Last Chance: Appears beside titles that will no longer be available for viewing soon.
	Purchased: Appears beside titles that you have purchased.
	Paid: Replaces the price in the title description area.
	Viewed: Appears beside titles in the title list for programs that you have already viewed (Premium On Demand).
	Preview: Appears in the title description area and indicates that a trailer is available to view.
	HD: Identifies high-definition (HD) titles.

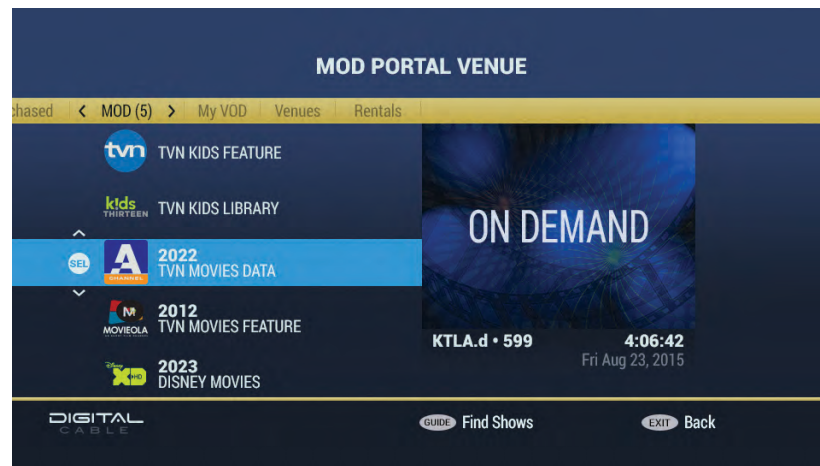
Viewing Movies On Demand

You can use the following procedure to view Movies On Demand.

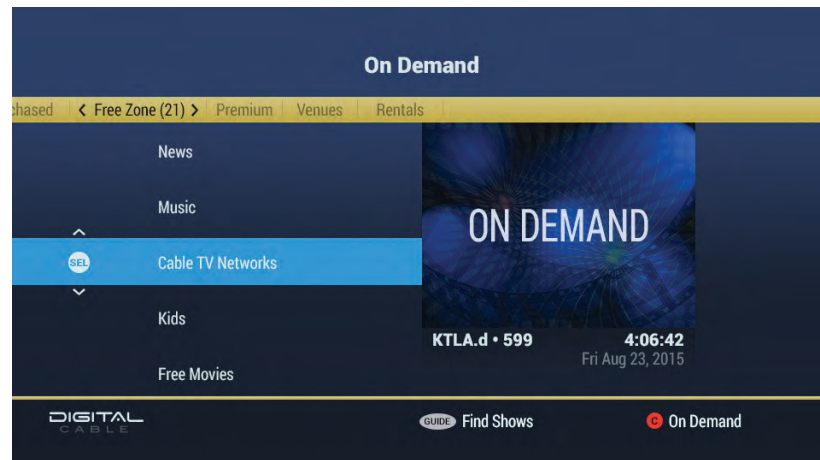
To view a Movie On Demand:

1. Do one of the following:
 - Press the ON DEMAND key on your remote control (if available).
 - Press an On Demand channel number (if available).
 - Press the MENU key to display the Quick Menu (if available), then use the arrow keys to select MOD.

The main On Demand menu appears.

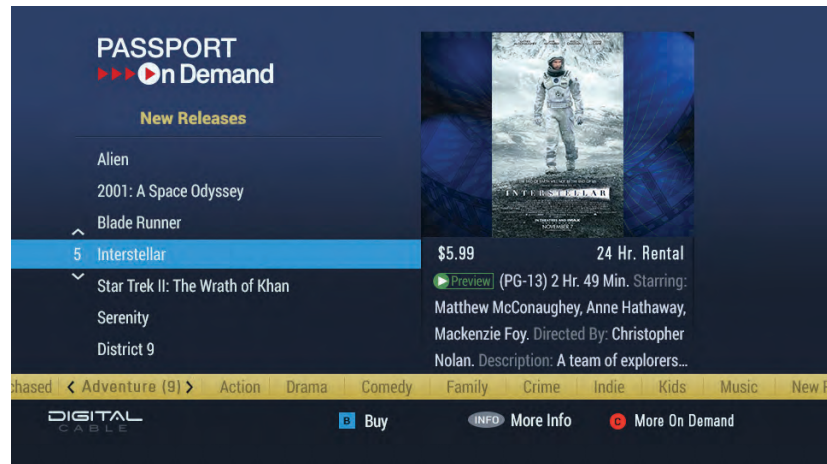


2. From the On Demand menu, you can use the arrow keys to highlight one of the following categories, for example:
 - Movies: Contains categories such as high-definition (HD) Movies, Special Offers, Movie Favorites, and New Releases.
 - My Rentals: Contains a list of recently purchased On Demand shows that are still available to view.
 - New Releases: A library of genres such as Comedy, Drama, Family, Just In, and Action Adventure.

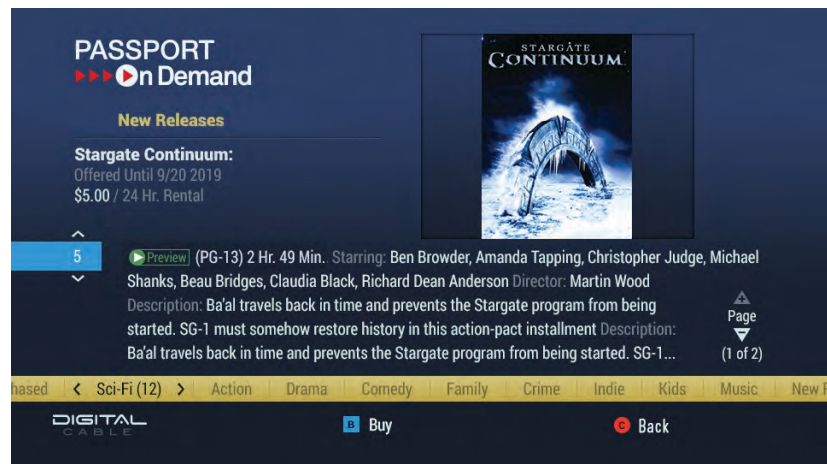


3. Press the right arrow key to move the highlight to the list of subcategories.
4. From the list of subcategories, press the arrow keys to browse the available titles.

Related information appears in the lower-right corner of the screen.



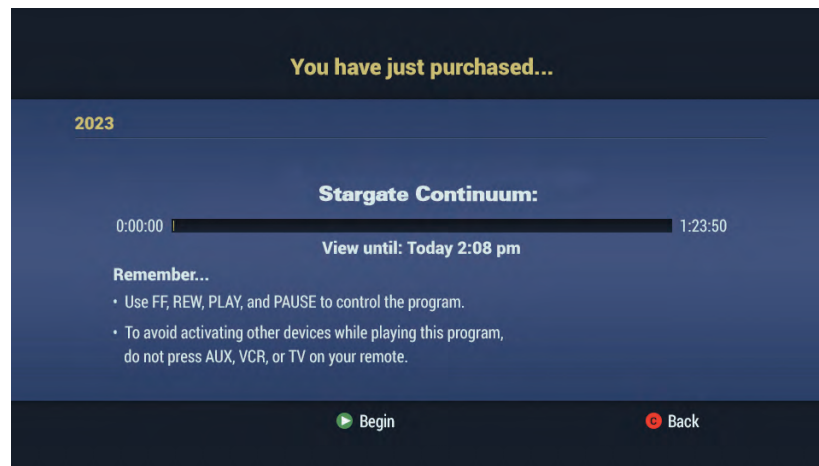
5. When you find the title you like, you can do any of the following:
 - Press INFO for more information.
 - Press Play to view a Preview (if available).
 - Press B to buy.
 - Press C to go back to previous screen.



6. After you press B to buy, press B again to confirm the purchase, and then press Play to start watching your selection.

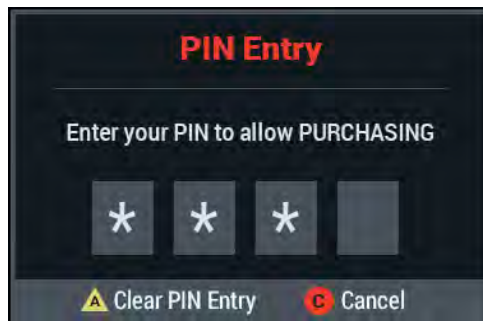
You might be able to control many programs using the rewind, pause, and fast-forward keys on the remote control.

Once purchased, a program can be viewed until its rental window has expired.



Purchase PIN

If you have established PINs for Purchasing or Parental Control, you will be prompted to enter one or both of your PINs before completing an On Demand purchase.

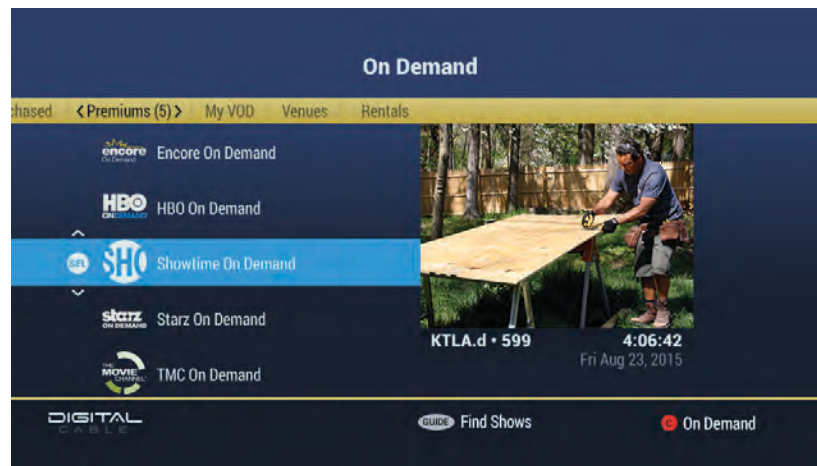


Premium On Demand services

If you subscribe to premium services such as HBO, Showtime, or Starz, you can access premium channel content On Demand at any time.

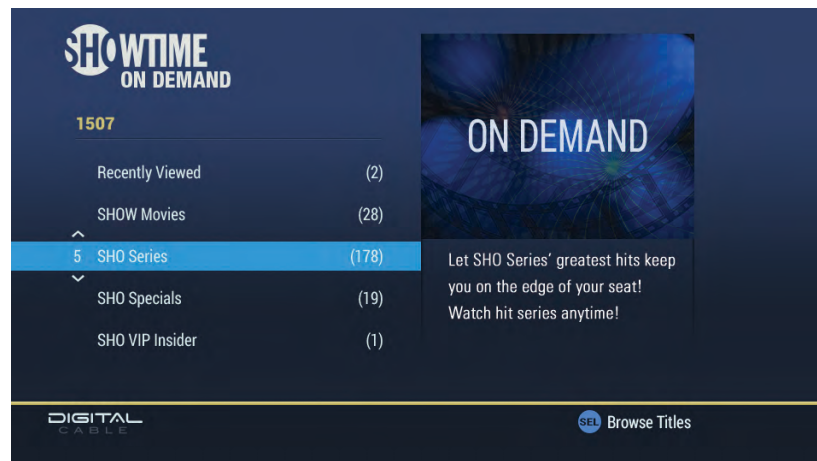
To view a Premium On Demand service:

- Do one of the following:
 - Press the ON DEMAND key on your remote (if available).
 - Press an On Demand channel number (if available).
 The main On Demand menu appears.
- From the On Demand menu, select Premiums.
- On the Premiums screen, select one of the available options.



- Press the right arrow key to move the highlight to the list of categories.
- Select a category, such as Movies or Series.

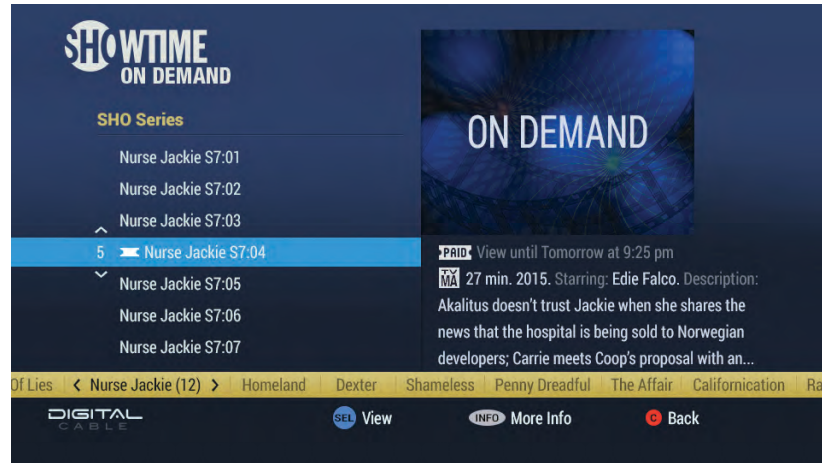
The number next to the category indicates how many titles are available.
- Press SELECT to browse titles.



- Use the left and right arrow keys to select a series, and the up and down arrow keys to select an episode.

Related information appears in the lower-right corner. The number next to the series title indicates the number of available episodes.

- Press SELECT to view.



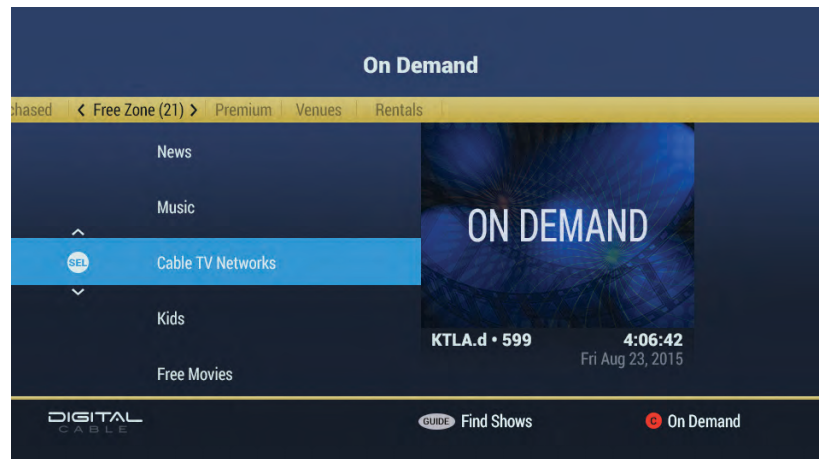
- Once you find the episode in which you are interested, do one of the following:
 - Press INFO for more information.
 - Press SELECT to view.
 - Press C to go back to the previous screen.

Free On Demand programs

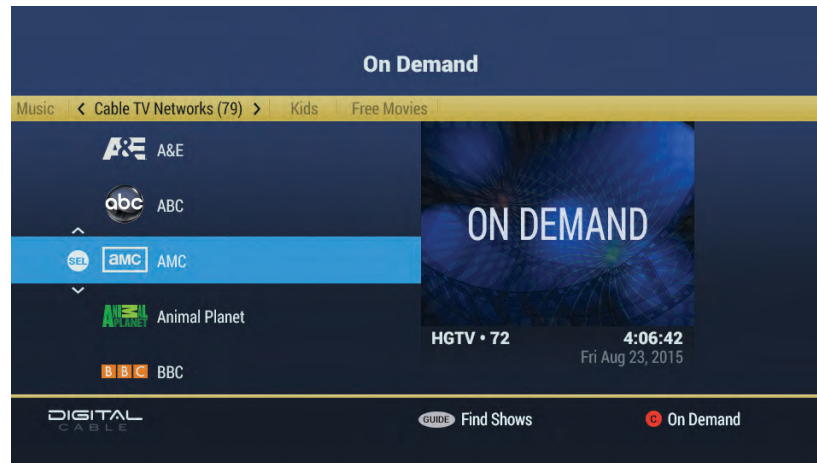
Your cable provider may provide Free On Demand programs, including TV shows, exclusive On Demand content, and movies.

To view a free On Demand program:

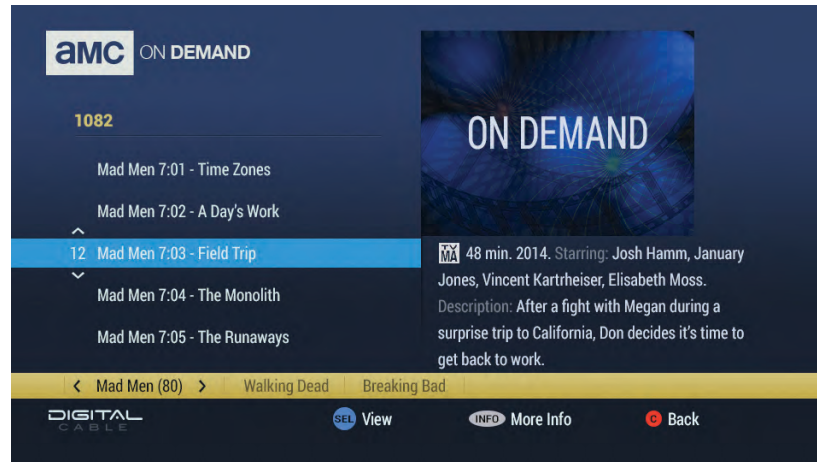
- From the main On Demand menu, follow the on-screen prompts to locate Free content.
- Select a Free category such as Cable TV Networks.



You might have many options, including cable-produced shows from networks such as HGTV, History Channel, or AMC.



3. Select a network or category.
4. Follow the on-screen prompts to choose a series and episode.



5. Press SELECT to play.

7

General Settings

This chapter explains how to customize and optimize your viewing experience using the General Settings. It includes the following sections:

- "About General Settings" on page 82
- "My Preferences" on page 83
- "Additional settings" on page 93
- "Parental Control" on page 93
- "Timers" on page 94
- "Remote Access" on page 94
- "Purchasing" on page 95
- "Language" on page 95
- "Audio/Video" on page 96
- "Accessories" on page 99

About General Settings

You can use the General Settings to specify your favorite channels, and set reminder timers, Parental Control options, and more. This chapter includes information that you can use to personalize your viewing experience using the General Settings menu.

Press the SETTINGS key on your remote control, then press the A key to display the General Settings.

This section provides information on the following options that you can access and control from the General Settings.

- My Preferences
 - Favorite Channels
 - Skipped Channels
 - Power-On Channel
 - Banner Duration
 - Power-On Button
 - Message Notice
 - Auto-Tune to HD
 - Color Scheme
 - Quick Tips
 - Enhanced TV Apps
- Parental Control
- Timers
- Remote Access (if supported by your cable provider)
- Purchasing
- Language
- Audio/Video
- Accessories

My Preferences

The My Preferences settings include options that let you customize how you watch TV, including Favorite Channels, Skipped Channels, Power-On Channel, Banner Duration, Power-On Button, Message Notice, Auto-tune to HD, Color Scheme, Quick Tips, and Enhanced TV Apps.

To access My Preferences:

1. Press the SETTINGS key, then press the A key.

Passport Guide DVR displays the General Settings menu.

Press the up or down arrow (or the PAGE UP or PAGE DOWN key) to highlight the My Preferences category.

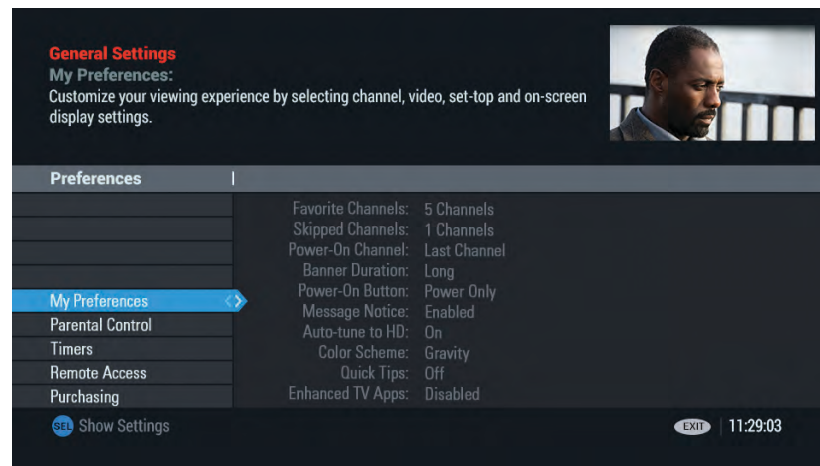
The right side of the screen displays a summary of the current My Preferences settings.

2. If the My Preferences category is not expanded, press SELECT.

The My Preferences category will expand to display various preference settings.

3. Press the down arrow to highlight one of these My Preference options.

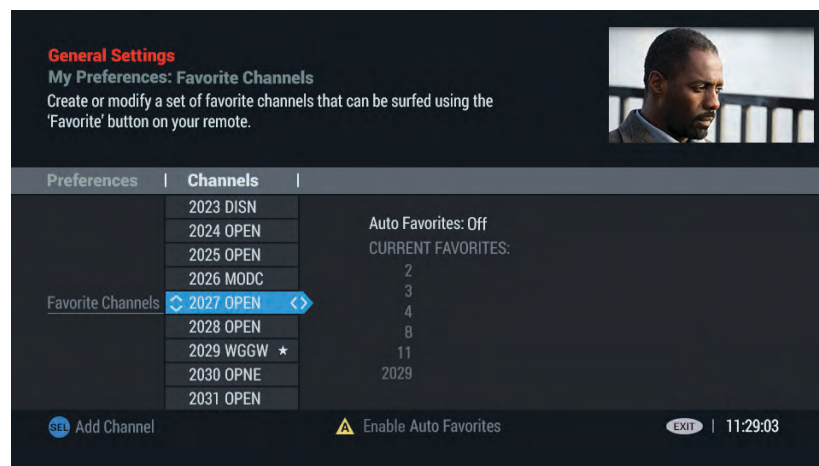
Refer to the one of the following sections of this manual for more information on setting each preference.



Favorite Channels

You can quickly access channels that you have designated as your favorites. Once you have set up your Favorite Channels, you can browse through just those channels by pressing the FAV key on your remote.

You can also customize your Time Grid view by specifying favorite channels. For more information, see “Customized views” on page 28.



To add channels to the favorite channels list:

1. Follow the procedure on page 83 to highlight Favorite Channels, then press the right arrow key.
2. Use the up and down arrow keys to highlight a channel you like, then press SELECT. (Alternatively, you could enter a channel number to jump directly to that channel in the list.)

Passport Guide DVR will add the channel to your Favorite Channels list. Selecting the channel again will remove it from the list.

3. Repeat for other channels that you want to add to your Favorite Channels list.

A star ★ icon appears in the Channels column next to each channel that you add to your Favorite Channels list. The channel number is added to the Current Favorites list.

4. Press A to enable (or disable) Auto-Favorites.

When enabled, Auto-Favorites will automatically add frequently-watched channels to your Favorites list.

Auto-Favorites are designated with a circled star ⬤ icon.

Skipped Channels

You can specify channels that you prefer to skip when browsing with the CH (–) and CH (+) keys.

To add channels to the skipped channels list:

1. Follow the procedure on page 83 to highlight Skipped Channels, then press the right arrow key or SELECT.
2. Press the up or down arrow keys to highlight a channel you prefer to skip, then press SELECT. (Alternatively, you could enter a channel number to jump directly to that channel in the list.)

Passport Guide DVR will add the channel to your Current Skipped channels list. (Selecting the channel again will remove it from the list.)

3. Repeat for other channels that you want to add to your Current Skipped channels list.

A check mark ✓ appears in the Channels column next to each channel that you add to your Skipped Channels list. The channel number is added to the Current Skipped channels list.



Power-On Channel

You can specify the channel that you want to display when you power on your set-top box.

Note: Your cable operator might configure a default power-on channel that will override your viewer-specified Power-On Channel. In such cases, the Power-On Channel preference might be unavailable.

To specify the Power-On Channel:

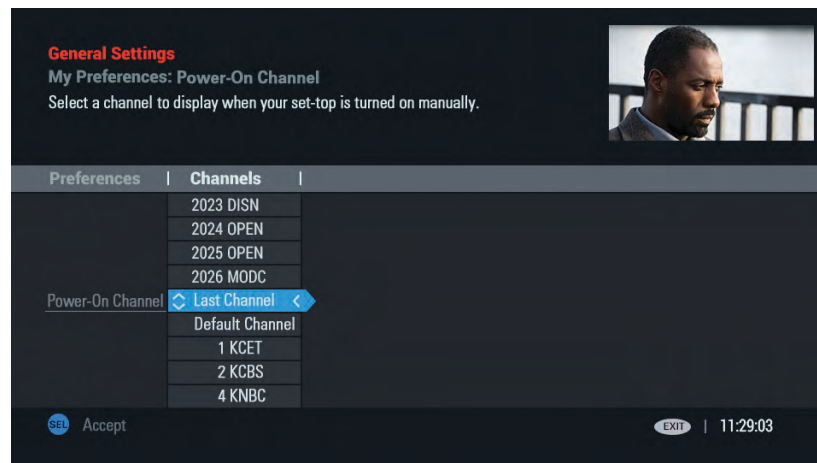
1. Follow the procedure on page 83 to highlight Power-On Channel, then press the right arrow key or SELECT.
2. Press the up or down arrow keys, or the appropriate number keys, to highlight the channel that you want your television to display when you power on your set-top box, then press SELECT.

(You can also scroll the Channels column quickly by pressing the PAGE UP or PAGE DOWN key.)

The following options are also available:

Last Channel: The set-top box will display the channel you were watching when the set-top was powered off.

Default Channel: The set-top box will display the channel specified by your cable operator as the default power-on channel.

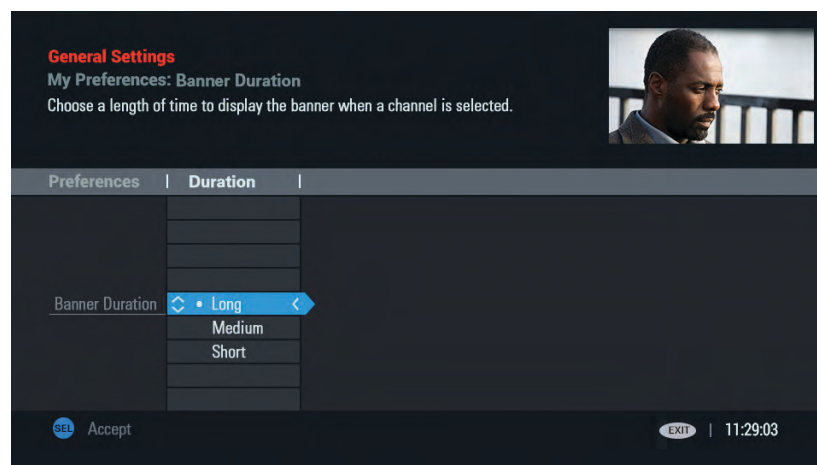


Banner Duration

The Channel Banner displays information about the currently-selected channel. You can specify how long you want the Channel Banner to remain displayed.

To specify the Banner Duration:

1. Follow the procedure on page 83 to highlight Banner Duration, then press the right arrow key or SELECT.
2. Press the up or down arrow keys to highlight a duration of Short, Medium, or Long, then press SELECT.



Power-On Button

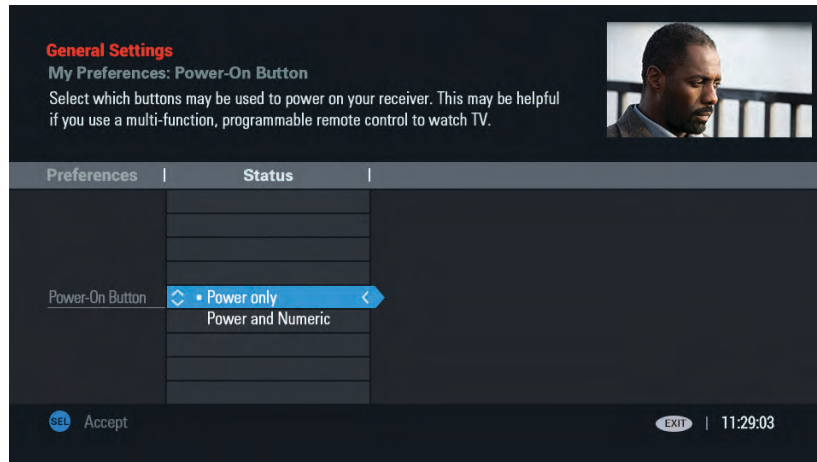
The Power-On Button preference enables you to specify the keys on the remote control that you wish to use to power on the set-top box.

You can choose between:

- **Power only:** On the remote control, pressing only the Power button will turn on the power to the set-top box.
- **Power and Numeric:** On the remote control, pressing the Power button or any numeric key (for example, 1, 2, 3) will turn on the power to the set-top box.

To specify the Power-On Button:

1. Follow the procedure on page 83 to highlight Power-On Button, then press the right arrow key or SELECT.
2. Press the up and down arrow keys to highlight [Power Only] or [Power and Numeric], then press SELECT.



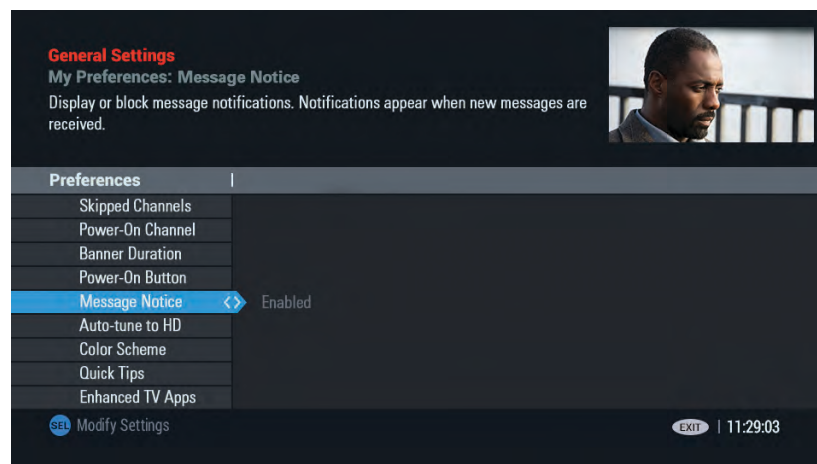
Message Notice

The Message Notice preference enables the display of a message banner that indicates that a message has been received.

Note: This feature is head-end configurable and might not be available on all set-top boxes. See your Messaging application documentation for more information.

To enable or disable the Message Notice feature:

1. Follow the procedure on page 83 to highlight Message Notice, then press the right arrow key or SELECT.
2. Press the up and down arrow keys to enable or disable Message Notice feature as desired, then press SELECT.



Auto-tune to HD

The Auto-tune to HD preference enables you to configure Passport Guide DVR to tune automatically to a high-definition (HD) version of a selected Standard Definition (SD) channel if an HD version of the channel is available.

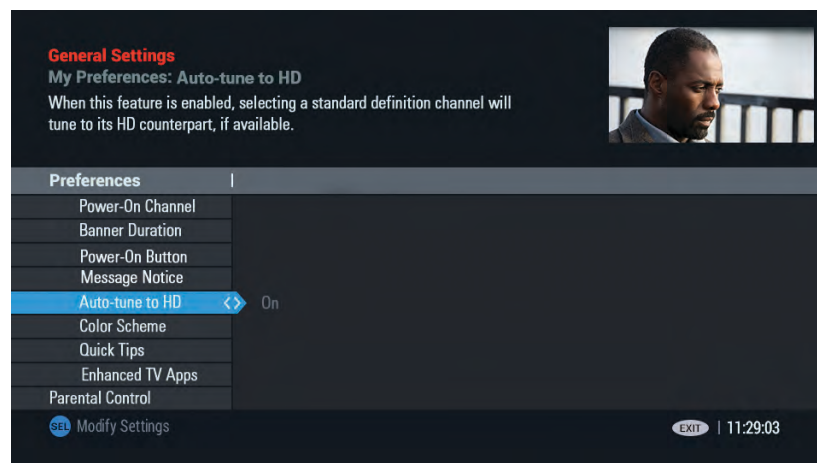
Note: Not all cable operators may choose to deploy the Auto Tune to HD feature. If the feature is deployed, your cable operator will determine which SD channels will be mapped to HD counterparts.

With this setting, if you select an SD channel, and there is an alternative HD version of that same channel available, Passport Guide DVR will tune automatically to the HD source.

You should remain aware that recording a program on a high-definition channel will consume substantially more hard disk space than recording the same program on a standard-definition channel.

To turn the Auto-tune to HD preference on or off:

1. Follow the procedure on page 83 to highlight Auto-tune to HD, then press the right arrow key or SELECT.
2. Press the up or down arrow keys to highlight On or Off, then press SELECT.



Color Schemes

Passport Guide DVR 7.1 lets you choose a color scheme for guide graphics. The color schemes include four options:

- Cool Morning
- Gravity
- Sea Foam
- Redshift

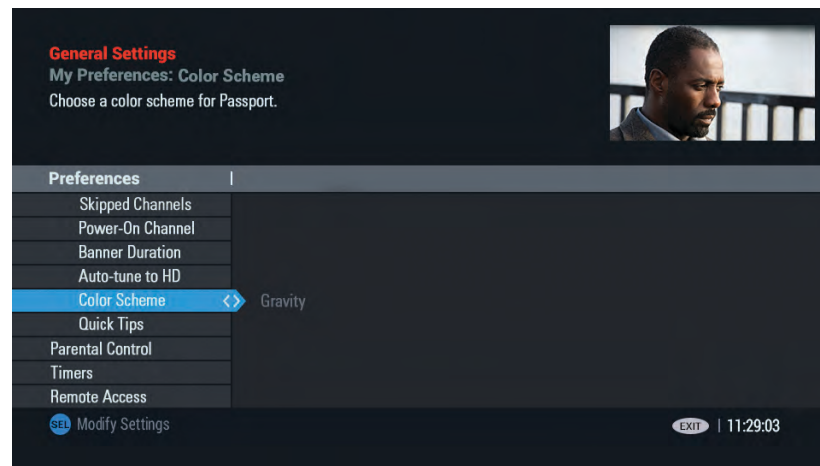
Note: By default, Passport Guide DVR uses the Gravity color scheme. Passport Guide DVR has the ability to change the default color scheme. For more information, refer to the *Passport Guide 7.1 for Cisco Admin User Guide*.

Note: Passport Guide DVR also offers support to create customized color schemes. (Your cable operator can choose to assign color values that match the colors of their corporate brand, for example). Contact Rovi support for additional information.

To select a color scheme:

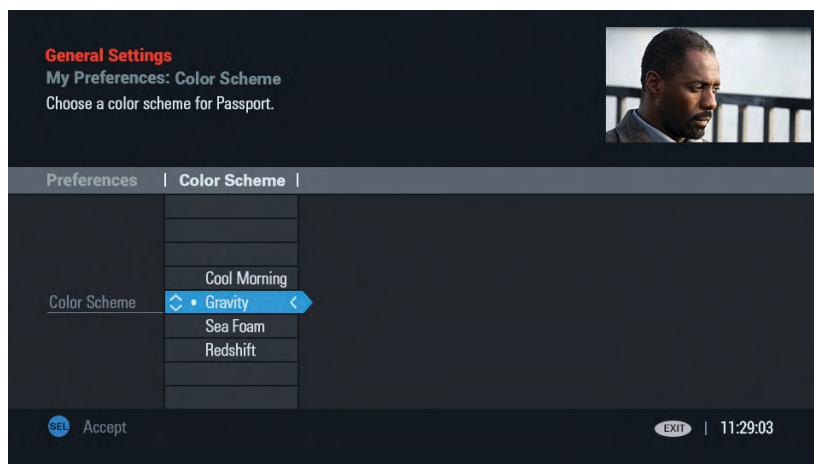
1. Follow the procedure on page 83 to highlight the Color Scheme preference.

The right side of the screen displays the current setting (for example, Gravity).

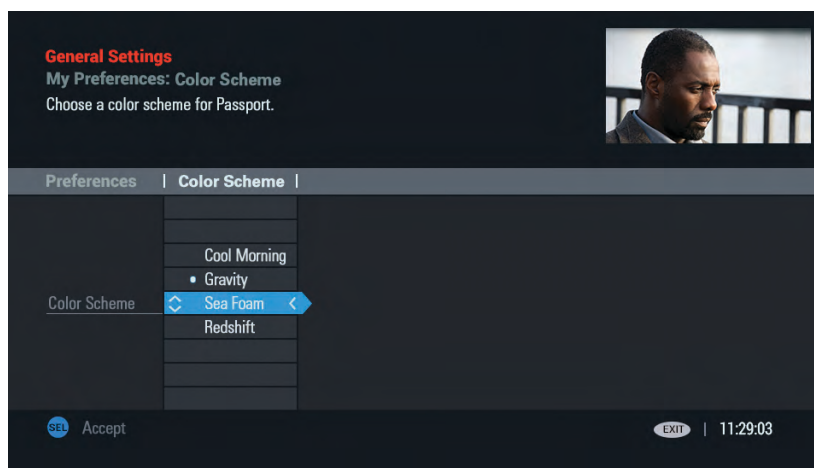


2. Press SELECT or the right arrow to move the highlight to the Color Scheme column.

A dot to the left of an option indicates the current setting.

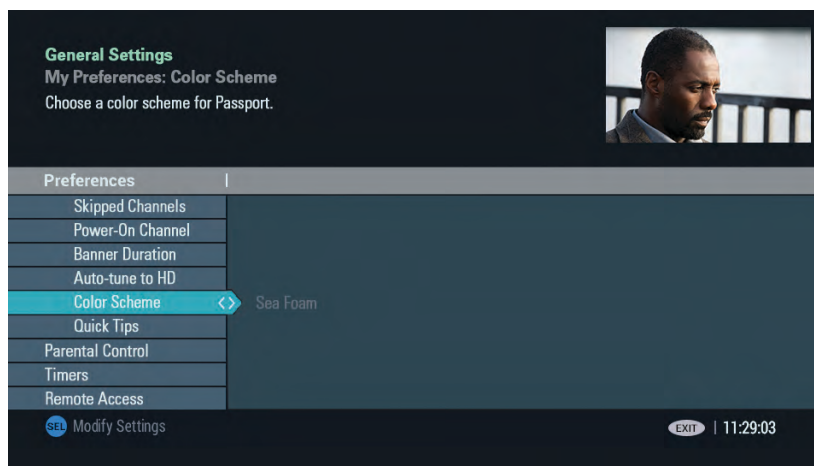


3. Press the up or down arrow to highlight one of the following options:
 - Cool Morning
 - Gravity
 - Sea Foam
 - Redshift



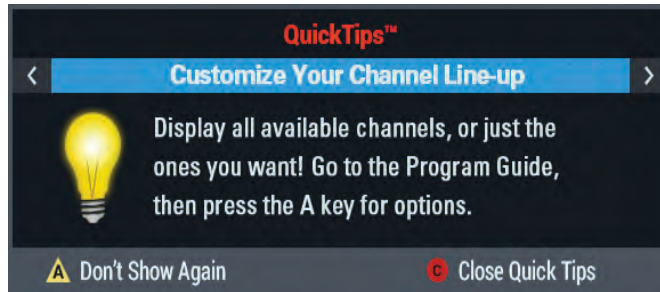
4. Press SELECT to accept the setting.

Passport Guide DVR applies the new color scheme, and the highlight returns to the Preferences list. (The screen below shows the Sea Foam color scheme applied.)



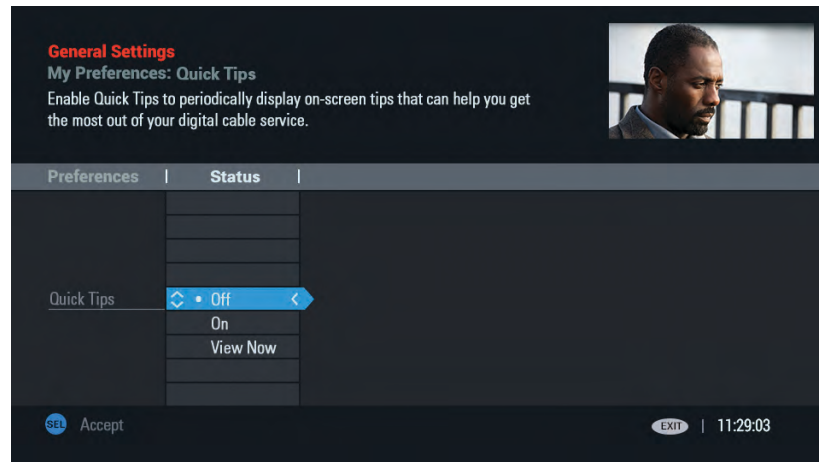
Quick Tips

The Quick Tips feature displays helpful tips while you browse or search the Program Guide for shows, or while you are setting up a recording.



To use Quick Tips:

1. Follow the procedure on page 83 to highlight Quick Tips, then press SELECT.



2. Use the up or down arrow keys to highlight one of the following options:
 - Off
 - On
 - View Now

3. Press SELECT.

When Quick Tips is turned on, tips will be displayed on-screen periodically to help you get the most out of your digital cable experience.

You can manually display Quick Tips at any time by selecting View Now.

Enhanced TV Apps

The Enhanced TV Apps preference enables you to turn on or off any Enhanced TV Apps that may be available on your system.

Enhanced TV Apps are lightweight software applications that conform to the Enhanced TV Binary Interchange Format (EBIF). Your cable operator may choose to make certain such applications available. For example, your cable operator may offer a weather information application, or a voting application for a TV game show.

The Enhanced TV Apps preference enables you to enable or disable such applications.

To enable the Enhanced TV Apps:

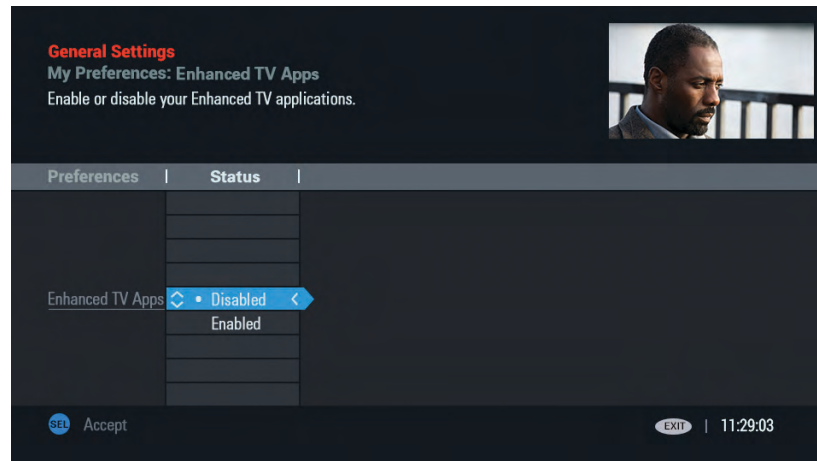
1. Follow the procedure on page 83 to highlight Enhanced TV Apps, then press SELECT.

Passport Guide DVR displays two options in the Status column:

— Enabled

— Disabled

A dot indicates the current setting.



2. Press the up or down arrow to highlight an option, then press SELECT.
 - If you select Enabled, Passport Guide DVR will display EBIF-compatible Enhanced TV apps that your cable operator might make available.
 - If you select Disabled, Passport Guide DVR will not display EBIF-compatible Enhanced TV apps.

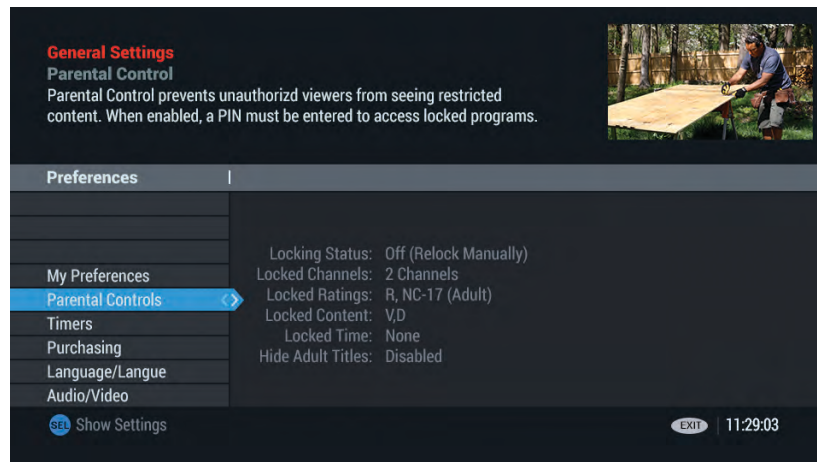
Additional settings

The following sections describe these additional options that are available in the General Settings menu:

- Parental Control
- Timers
- Purchasing
- Language
- Audio/Video
- Accessories

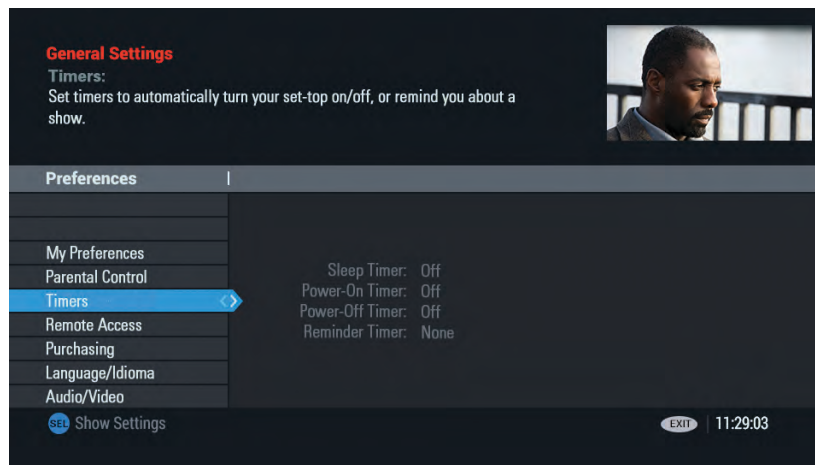
Parental Control

The Parental Control feature enables you to block viewing and purchases of TV programs and movies, as well as recorded shows, based on your viewing preferences. To learn more, refer to the “Parental Control” chapter on page 101.



Timers

You can set various types of timers, including a Sleep Timer, Power-On-Timer, Power-Off Timer, and Reminder Timer. Press the right arrow key to navigate the Timer menu by channel, day and time. Then press SELECT.



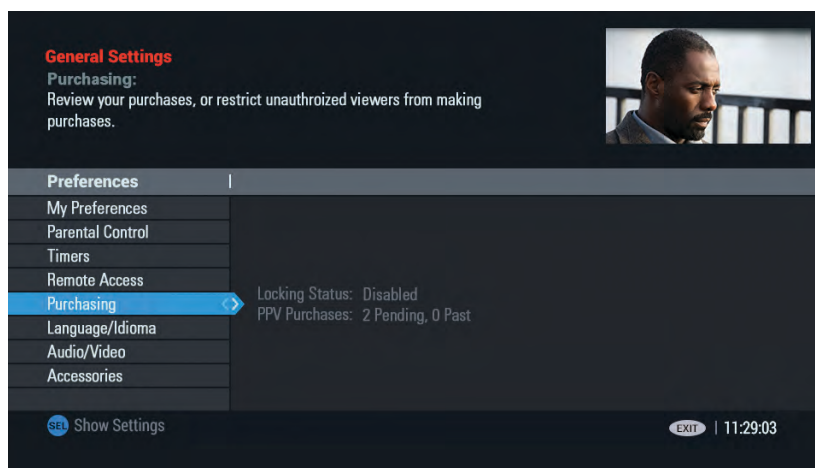
- Sleep Timer: Select On to have the set-top box turn off after a specified number of minutes (5 – 90 minutes). The default is Off.
- Power-On Timer: Select On, then select the channel, day and time at which the set-top box will automatically turn on. The default is Off.
- Power-Off Timer: Select On, then select the channel, day and time at which the set-top box will automatically turn off. The default is Off.
- Reminder Timer: You can set up several reminder timers by channel, day and time. You can set up to eight timers to remind you about specific programs or events. (Timers are displayed here to facilitate monitoring and editing. You can set Reminders more easily in the Program Guide. For more information, see "Time Grid" on page 4.)

Remote Access

For more information about Remote Access, see "About Remote Access" on page 112.

Purchasing

Enabling a Purchase PIN puts you in control of PPV and On Demand purchases. It also allows you to review PPV purchases.



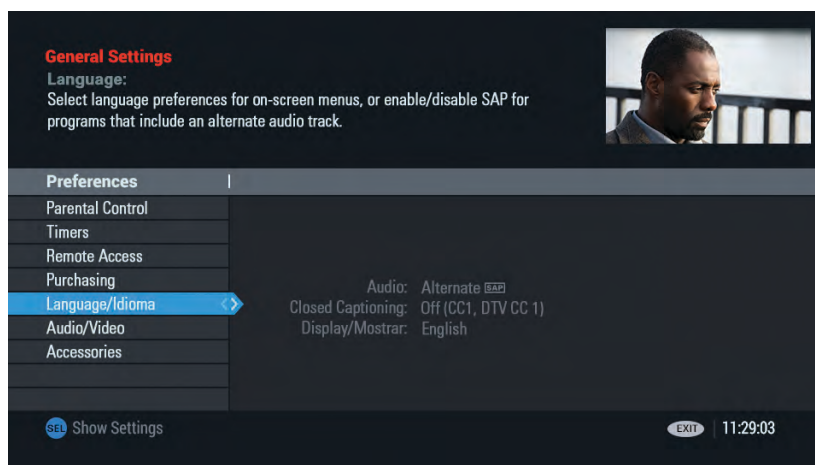
- Locking Status: Turn the Purchase PIN on or off.
- Change PIN: Change the Purchase PIN number.
- PPV Purchases: Review or cancel Pay-Per-View purchases.

For more information on setting a Purchase PIN, see "Setting PPV purchasing locks" on page 49.

Language

The following options are available from the Language menu:

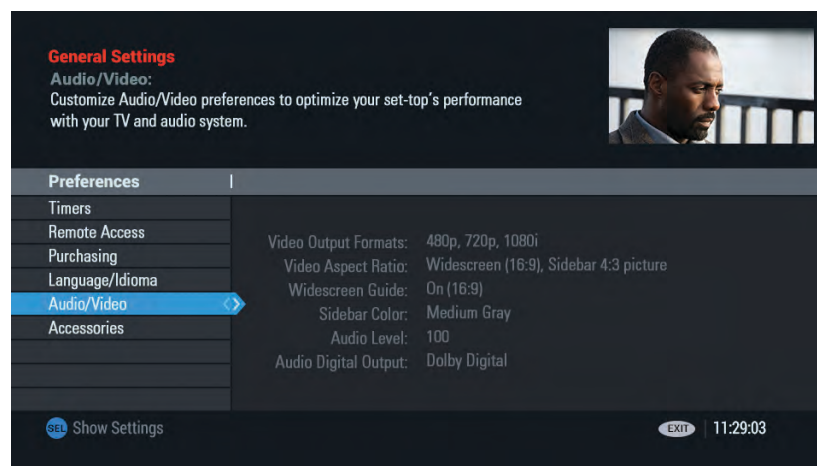
- Audio: Select primary audio or SAP alternate audio feed.
- Closed Captioning: Enable or disable closed captioning, and specify other options.
- Display: Select an available language, such as English or Spanish, for on-screen displays.



Audio/Video

The Audio/Video menu lets you control these features:

- Video Output Formats: Specify the video output format.
- Video Aspect Ratio: Choose an aspect ratio (width-to-height ratio) for the video image that suits your preferences and your television.
- Widescreen Guide: Display a widescreen 16:9 aspect ratio.
- Sidebar Color: Specify your preference for sidebar color.
- Audio Level: Set the set-top box default audio volume level after power loss. This setting has no effect if your set-top box is connected to an audio system via HDMI.
- Audio Digital Output: Specify the desired option for digital audio output.



To access the Audio/Video preferences:

1. Press the up or down arrow (or the PAGE UP or PAGE DOWN key) to highlight the Audio/Video category.

The right side of the screen displays a summary of the current Audio/Video settings.

2. If the Audio/Video category is not expanded, press SELECT.

The Audio/Video category will expand to display various preference settings.

3. Press the down arrow to highlight an Audio/Video option.

Widescreen Guide

The Widescreen Guide preference enables you to choose one of the following aspect ratios for guide graphics:

- Off (4:3): This setting will display a standard 4:3 aspect ratio
- On (16:9): This setting will display a widescreen 16:9 aspect ratio if other settings and your television allow.

The Widescreen Guide supports the display of program titles spanning up to 2.5 hours of viewing time (columns) for up to seven channels (rows). The standard guide supports the display of 1.5 hours of viewing on five channel rows.

Note: The Widescreen Guide is available only if the Video Output Formats preference is set to 1080i and/or 720p, and the Video Aspect Ratio preference is set to Widescreen (16:9).

The preferences Widescreen Guide and Video Output Formats are interrelated and require compatible settings. For example, if Video Output Formats is set to include only 480i and/or 480p, and you then try to set Widescreen Guide to On (16:9), Passport Guide DVR will preclude this combination of incompatible settings and display the following message:

- *The 480i or 480p Output Formats are not compatible with the Widescreen Guide. Widescreen Guide has been turned off.*

Similarly, if Widescreen Guide is set to On (16:9), and you try to set the Video Aspect Ratio to Standard (4:3), Passport Guide DVR will preclude this combination of incompatible settings and display the following message:

- *Widescreen Guide is not compatible with the (4:3) Video Aspect Ratio. Widescreen Guide has been turned off.*

If neither 1080i or 720p are selected as Video Output Formats and you try to set the Widescreen Guide preference to On, your attempt will fail and Widescreen Guide will not be turned on. The following dialog will be displayed:

- *Widescreen Guide is not compatible with 480i or 480p Output Format(s). Please go to Video Output Formats and select 720p or 1080i option(s).*

If either 1080i or 720p (as well as 480i or 480p) is selected as Video Output Formats and you try to set the Widescreen Guide preference to On, Widescreen Guide will be turned on. The following dialog will be displayed:

- *Widescreen Guide is not compatible with 480i or 480p Output Format(s). The 480i and 480p option(s) have been turned off.*

Using an HD Output Port for the Widescreen Guide

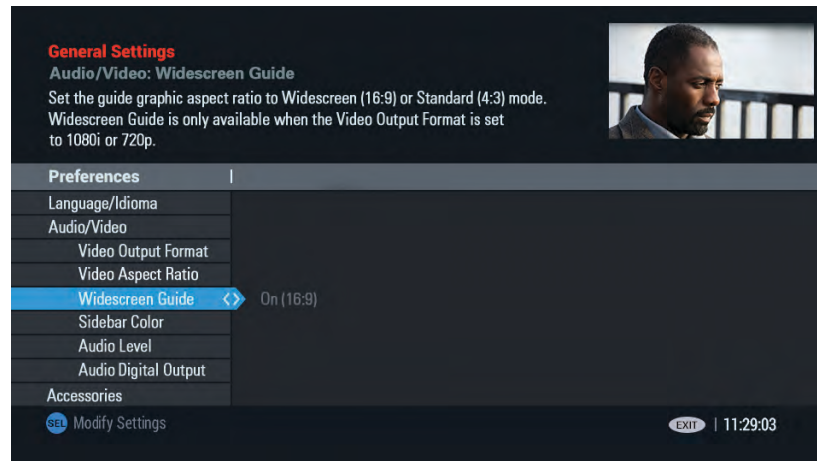
If you set Widescreen Guide to "On (16:9)", make sure your set-top box is connected to your television using an HD output port (HDMI or Component).

If you set Widescreen Guide to "On (16:9)" and connect your set-top box to your television using a non-HD output port (Composite or S-Video), technical issues regarding the display of scaled video may arise. If you use a non-HD output port, be sure to set the Widescreen Guide preference to "Off (4:3)" to display a standard 4:3 aspect ratio.

To turn Widescreen Guide on or off:

1. Follow the procedure on page 96 to highlight the Widescreen Guide preference.

The right side of the screen displays the current setting (for example, On (16:9)).



2. Press SELECT or the right arrow to move the highlight to the Status column.

A dot to the left of an option indicates the current setting.



3. Press the up or down arrow keys to highlight one of the following options:
 - On (16:9)
 - Off (4:3)
4. Press SELECT to accept the setting.

Passport Guide DVR returns to the Preferences list.

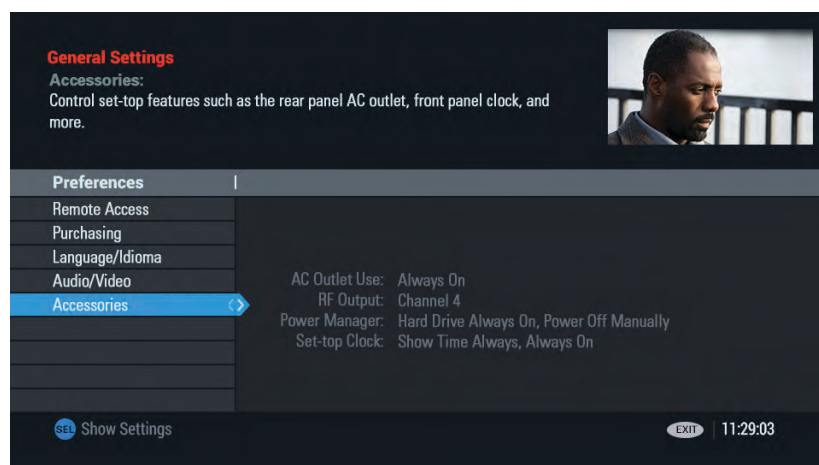
Note: If you change this setting to "Off (4:3)", the screen will revert immediately to display a 4:3 aspect ratio with black sidebars.

5. To exit the General Settings menu, press the EXIT key.

Accessories

The Accessories preference lets you configure various set-top box functions, including:

- **AC Outlet Use:** Specify whether the AC outlet on your set-top box is always on, always off, or turns on and off along with the set-top box.
- **RF Output:** Specify whether the RF (Radio Frequency) output is directed to channel 3 or 4.
- **Power Manager:** Make settings regarding power usage, such as whether the hard drive power is always on, or turns on with the set-top box. You can also specify whether the set-top box will power off automatically or manually.
- **Set-top Clock:** Select lighting and display preferences for the front panel LED display of your set-top box.



8

Parental Control

This chapter provides information on the Parental Control feature. It includes the following sections:

- "Overview" on page 102
- "Setting up your PIN" on page 103
- "Locks" on page 104
- "Viewing locked programs" on page 110

Overview

Parental Control lets you block viewing and purchasing of TV programs, movies, and recorded shows based on your viewing preferences. You can also hide adult titles from being displayed on-screen. From the Parental Control Menu, you can set locks by rating, content advisory level, channel, or time.

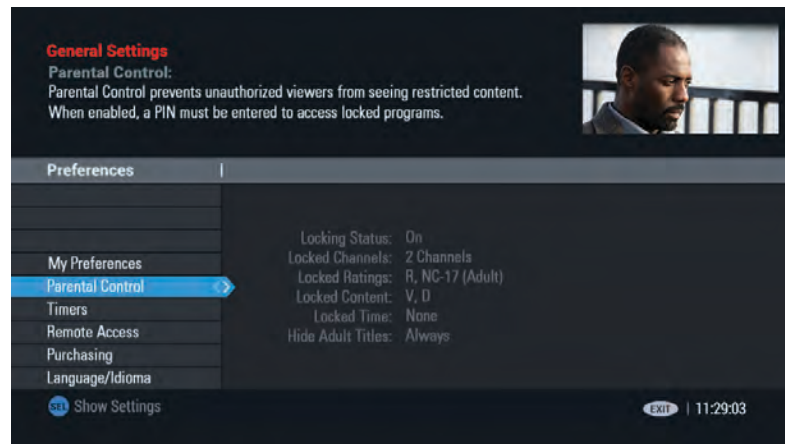
Accessing Parental Control

To access Parental Control:

1. Press the SETTINGS key, then press the A key.

Passport Guide DVR displays the General Settings menu.

Press the up or down arrow (or the PAGE UP or PAGE DOWN key) to highlight the Parental Control category.



2. If the Parental Control category is not expanded, press SELECT.

The Parental Control category will expand to display various preference settings.

3. Press the down arrow to highlight a Parental Control option.

Refer to the one of the following sections of this manual for more information on setting each Parental Control preference.

Setting up your PIN

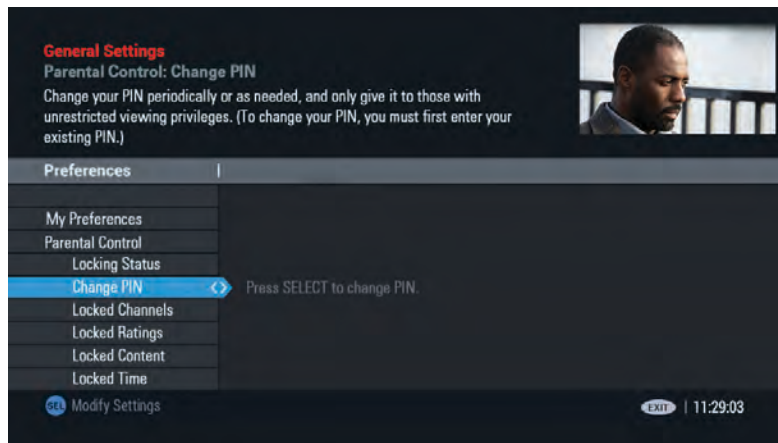
The Parental Control four-digit Personal Identification Number (PIN) enables you to block programs by time period, channel, content advisory, or rating. The first time you attempt to turn on (enable) Parental Control from the General Settings or Quick Settings menus, Passport Guide DVR will request that you establish a PIN. Follow the on-screen dialog boxes to establish your PIN.



Changing your PIN

You can change your Parental Control PIN by using the Change PIN preference in the General Settings menu.

Select the Change PIN option under Parental Control in the General settings menu, and then follow the on-screen dialog boxes to change your PIN.

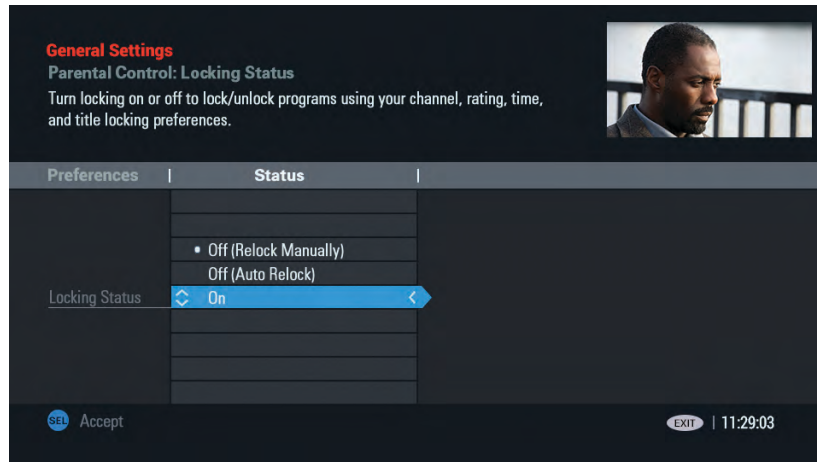


Locks

The following section describes various Parental Control locking options.

Locking Status

The Locking Status preference lets you turn on or off Parental Control settings. Locking Status must be set to On to activate your customized Parental Control settings for rating, content, channel, and time.



Select Locking Status under the Parental Control menu. You will be prompted to enter your four-digit PIN when you make one of the selections:

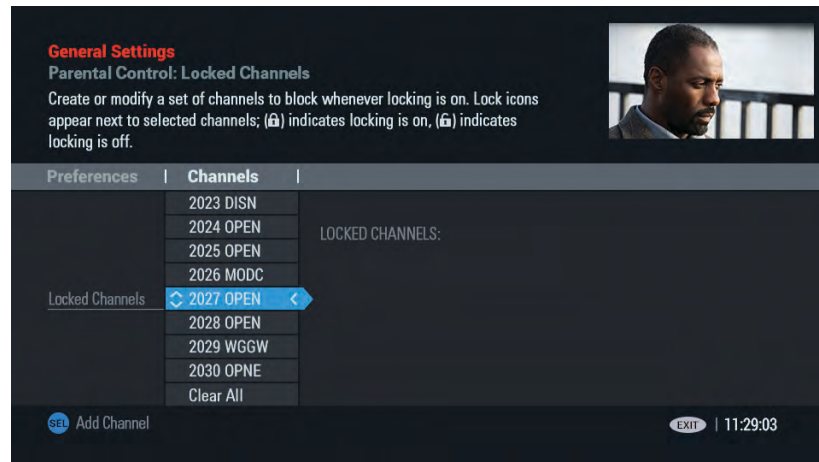
- **Off (Relock Manually):** This option turns off all locks. To relock Parental Control, you must manually set the Locking Status to On.
- **Off (Auto Relock):** This option turns off all locks temporarily. Locks will automatically relock after five hours of inactivity or when you turn off the set-top box.
- **On:** This option enables Parental Control.

Locked Channels

Select Locked Channels to choose channels that will be locked when the Locking Status preference is turned on.

To lock channels:

1. Follow the procedure on page 102 to highlight Locked Channels.
2. Press the right arrow key to move the highlight the Channels column.



3. Use the arrow keys to highlight a channel that you want to lock, then press SELECT. (Alternatively, you could enter a channel number to jump directly to that channel in the list.)

A locked 🔒 icon will appear next to the channels you select.

4. Press the left arrow key to return to Parental Control options.

Locked Ratings

Locked Ratings lets you choose TV and movie advisory ratings that will be locked when Locking Status is turned on.


To lock ratings:

1. Follow the procedure on page 102 to highlight Locked Ratings.
2. Press the right arrow key to move the highlight to the Ratings column.



3. Use the arrow keys to highlight a movie or TV rating that you want to lock, then press SELECT.

Refer to the table below for ratings information.

A locked  icon will appear next to the rating you select. When you lock a rating, other ratings representing more adult content will also be locked.

4. Press the left arrow key to return to Parental Control options.

MOVIE RATINGS	TV RATINGS	TV CONTENT RATINGS			
		Violence (FV, V)	Language (L)	Sexual Situations (S)	Suggestive Dialogue (D)
G	TV-Y				
PG	TV-Y7	Fantasy Violence			
PG-13	TV-G	Minimal Violence		Implied Sexual Situations	Mild Suggestive Dialog
R	TV-PG	Moderate Violence	Infrequent Coarse	Some Sexual Situations	Some Suggestive Dialogue
NC-17	TV-14	Intense Violence	Strong Coarse	Intense Sexual Situations	Intensely Suggestive Dialogue
Adult	TV-MA	Graphic Violence	Crude indecent	Explicit Sexual Situations	Explicit Dialog

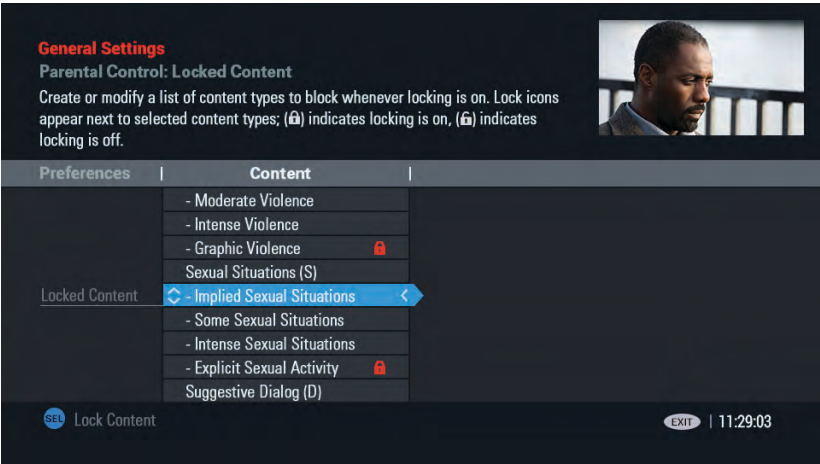
Locked Content

Locked Content lets you choose TV content advisory ratings that will be locked when Locking Status is turned on. Content advisory categories can be found in the table located on the previous page.

You can choose to lock all content under each category, or by a specific rating within a content category.


To lock content:

- 1. Follow the procedure on page 102 to highlight Locked Content.
- 2. Press the right arrow key to move the highlight to the Content column.



- 3. Use the arrow keys to highlight a content advisory rating that you want to lock, then press SELECT.

Refer to the table on the previous page for ratings information.

A locked  icon will appear next to the content rating that you select, as well as next to all of the more mature content ratings in the same category.

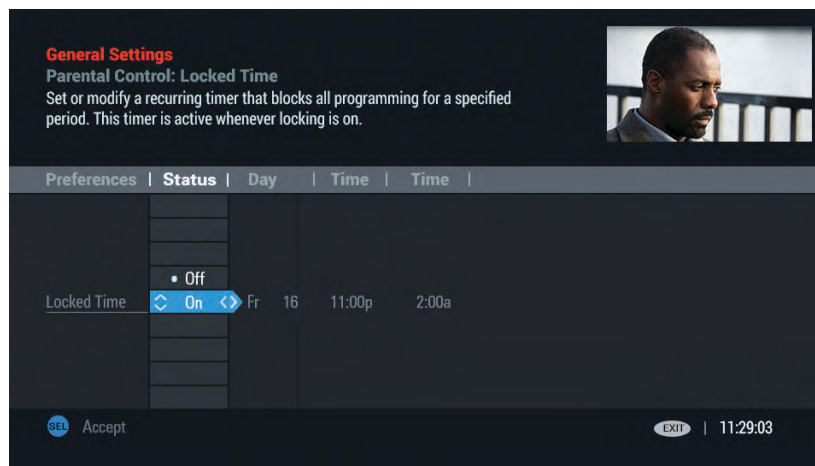
- 4. Press the left arrow key to return to Parental Control options.

Locked Time

Locked Time lets you lock the TV from viewing at a specific day and time.

To lock time periods:

1. Follow the procedure on page 102 to highlight Locked Time.
2. Press the right arrow key to move the highlight to the Status column.



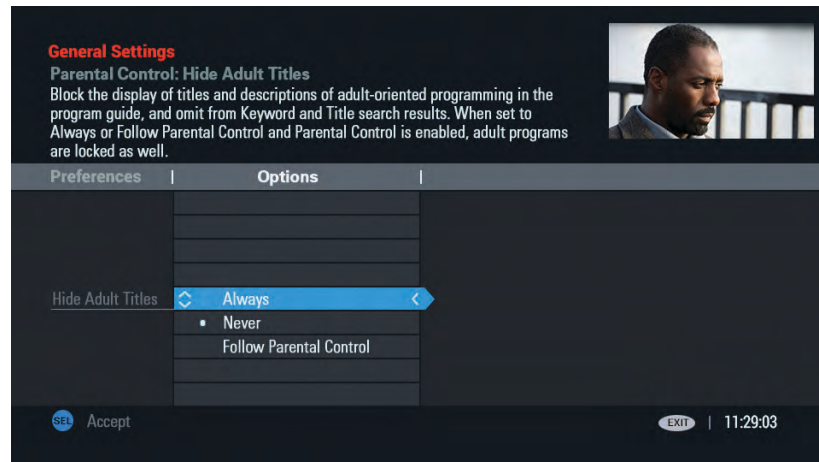
3. Press the up or down arrow key to highlight the On option.
4. Use the arrow keys to specify the days, the start time, and the end time.
5. Press the left arrow key to return to Parental Control options.

Hide Adult Titles

Hide Adult Titles lets you prevent adult titles from appearing in listings throughout the Program Guide.

To hide adult titles:

1. Follow the procedure on page 102 to highlight Hide Adult Titles.
2. Press the right arrow key to move the highlight to the Options column.



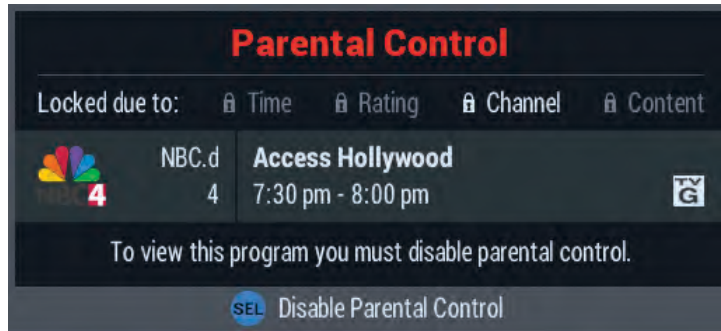
3. Use the up or down arrow key to make a selection from the following:
 - **Always:** Hide Adult Titles is always enabled (even if Parental Control locking is OFF).
 - **Never:** Hide Adult Titles is never enabled (even if Parental Control locking is ON).
 - **Follow Parental Control:** Hide Adult Titles is enabled when Parental Control is ON, and disabled when OFF.
4. Press SELECT.
5. Press the left arrow key to return to Parental Control options.

Note: When enabled, adult titles will be replaced with the phrase “Title Blocked” in program listings.

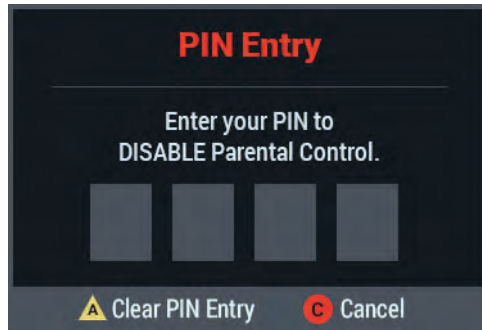
Viewing locked programs

When tuning to a channel or program that is locked, the guide will display a Parental Control summary indicating that the program has been locked from viewing due to channel, rating, time, or content advisory level.

Press SELECT to disable Parental Control, then press the A key to disable it for the current channel only, or press the B key to disable it for all channels and recordings.



Enter your four-digit PIN, then press the A key to view the channel.



9

Remote Access

This chapter includes information on the Remote Access feature. It includes the following sections:

- "About Remote Access" on page 112
- "Activating Remote Access" on page 112
- "About Single Sign-On Registration" on page 113

About Remote Access

Passport's remote access infrastructure supports a connection from a your remote device to your Passport-based Cisco set-top box. The communication occurs between your set-top box and a remote device located outside the cable service network.

A remote device might be your personal computer in a hotel room or a tablet device sitting on the coffee table. Access could flow through a web site or a smart phone application.

Activating Remote Access

The Remote Access feature allows communication between your set-top box and an authorized third-party device located outside the cable service provider network.

Once you enable Remote Access in the General Settings menu, you can use an Internet application or a remote device to perform a number of activities, as follows:

- Schedule a DVR recording while you are away from home
- Select a channel to watch using an Internet-connected discovery application such as TotalGuide xD. (To do so, in most cases you will also need to log onto your cable service provider's website and enter a secure registration code or PIN number.)
- Set a reminder, view a list of reminders, view information about a reminder, and delete a reminder
- Review available PPV events, purchase PPV events, review a list of PPV purchased events, and cancel PPV events
- Enable and disable Parental Control, query current Parental Control settings including locking status, locked content, locked ratings, list of currently locked channels, locked time, and hide adult content
- Disable Parental Control on an as-needed basis, such as tuning to a Parental Control-blocked channel, or playing back a Parental Control-blocked saved show
- Enable and disable subtitles, and selecting the language options
- Enable and disable Closed Captions
- Select Primary or [SAP] (secondary audio)
- Enable and disable Descriptive Video
- Manage series recordings, scheduled recordings, and recorded shows
- Play back saved shows

The Remote Access preference in the General Settings menu lets you enable or disable this Passport Guide feature. As part of the process, you will also need to log on to your cable service provider's website and enter a secure registration code (PIN number). PIN registration authorizes one single set-top box at a time. Therefore, you register only the set-top box that you want to be remotely accessible.

When PIN registration is complete, the Remote Access preference on the newly registered set-top box will read "Enabled." The registered set-top box will be immediately available for remote access instructions, and will remain so until you disable the Remote Access preference on that set-top box.

About Single Sign-On Registration

Note: Depending on the cable service provider, you might be automatically authorized for remote access capabilities through single sign-on (SSO) registration. This may require logging on to your service provider website with your secure user ID and password to then access any set-top box within your home. If your cable service provider authorizes SSO registration, then you do not need to enable the Remote Access preference in the General Settings menu. Refer to your cable service provider's website for more information.

The following procedure will guide you through the process of enabling or disabling Remote Access in the General Settings menu.

To enable Remote Access:

1. Press the SETTINGS key, then press the A key.

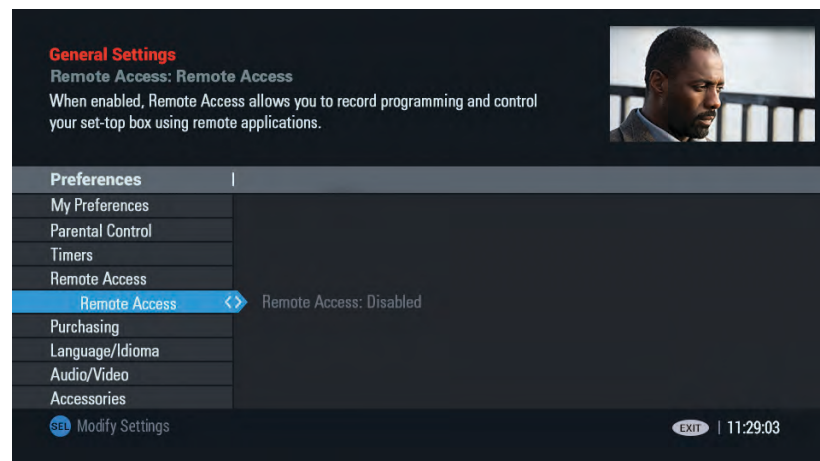
Note: If your set-top box supports the QuickMenu feature, you could alternatively press the MENU key twice.

Passport Guide DVR displays the General Settings menu.

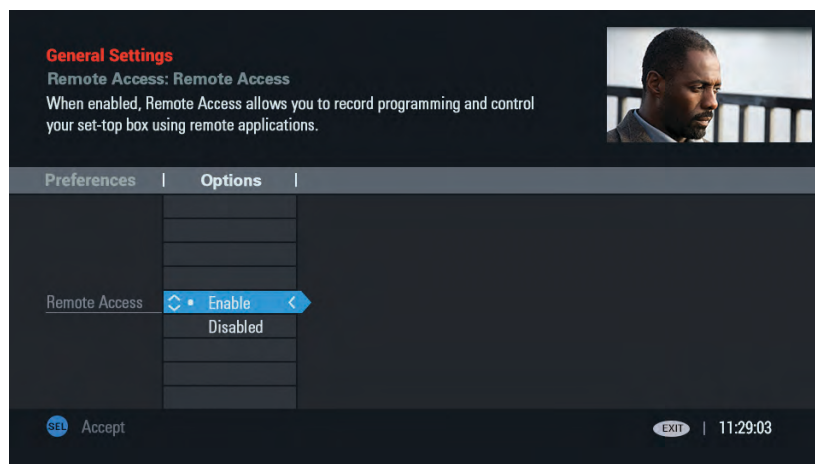
2. Press the up or down arrow (or PAGE UP or PAGE DOWN key) to highlight the Remote Access category.

— If the Remote Access category is not expanded, press SELECT. The Remote Access category will expand to display and highlight the Remote Access preference.

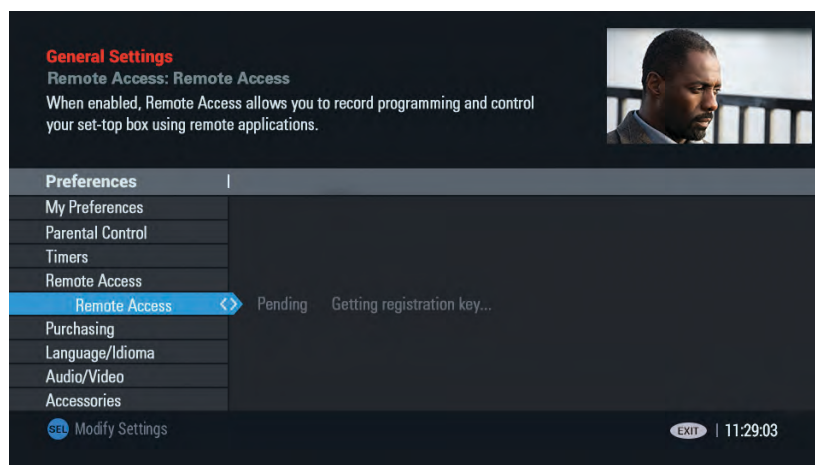
The right side of the screen displays the current Remote Access setting (for example, Disabled).



3. Press SELECT or the right arrow to move the highlight to the Options column.
4. Press the up or down arrow to highlight the Enable option, then press SELECT.

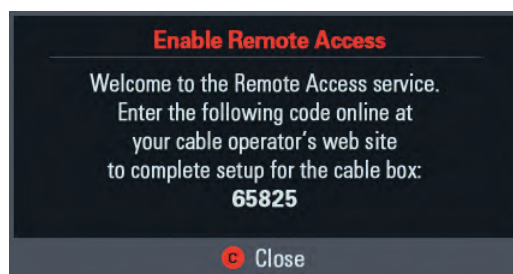


Passport Guide DVR displays the following screen momentarily, indicating that it is preparing a registration key.



Then Passport Guide DVR displays the Enable Remote Access dialog, which lists the PIN registration key that you will need to enable Remote Access. The PIN registration key will remain valid for 30 minutes.

5. Follow the instructions on the Enable Remote Access dialog.



When PIN registration is complete, the Remote Access preference will change to read "Enabled" and the DVR set-top box will immediately accept instructions from a remote device. The DVR set-top box will remain available to remote instructions until you disable the Remote Access preference.

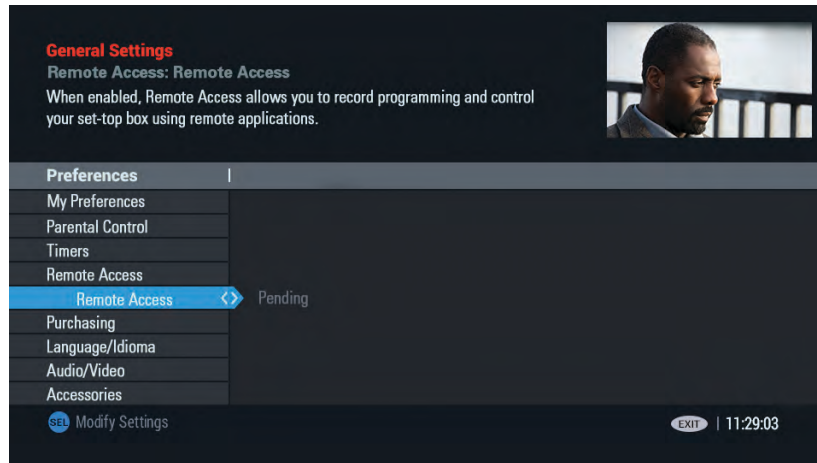
Note: You can close the Enable Remote Access dialog without completing the Remote Access setup, and return within 30 minutes to resume the registration process. For more information, refer to the following section.

To resume Remote Access registration:

If you have closed the Enable Remote Access dialog without registering your remote device, you can resume the registration process as follows:

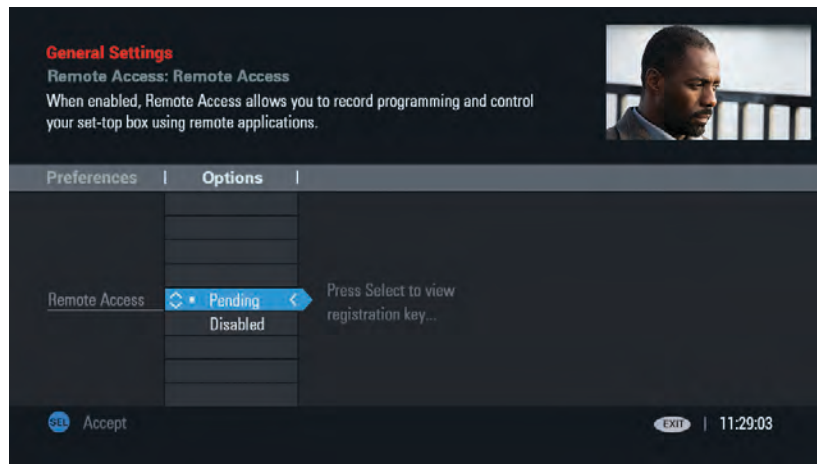
1. Press the up or down arrow (or PAGE UP or PAGE DOWN key) to highlight the Remote Access category.
 - If the Remote Access category is not expanded, press SELECT. The Remote Access category will expand to display and highlight the Remote Access preference.

The right side of the screen displays the current Remote Access setting (Pending).



2. Press SELECT or the right arrow to move the highlight to the Options column.

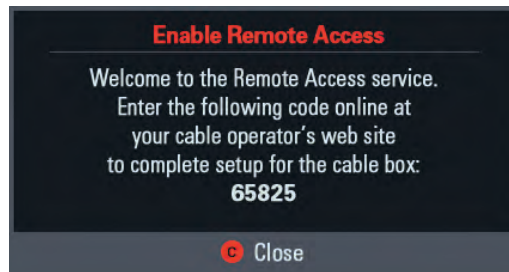
The Pending option is highlighted with the right column indicating that Remote Access is pending.



3. Press SELECT to view the PIN registration key.

Passport Guide DVR displays the Enable Remote Access dialog, which lists the PIN registration key that you will need to enable Remote Access. The PIN registration key will remain valid for 30 minutes.

4. Follow the instructions on the Enable Remote Access dialog.



When PIN registration is complete, the Remote Access preference will change to read “Enabled” and the DVR set-top box will be prepared to accept instructions from a remote device immediately. The DVR set-top box will remain available to remote instructions until you disable the Remote Access preference.

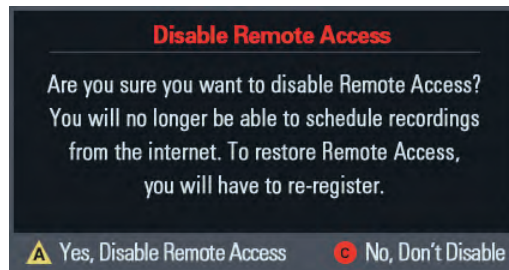
To disable Remote Access:

1. Press the up or down arrow (or PAGE UP or PAGE DOWN key) to highlight the Remote Access category.

The right side of the screen displays the current Remote Access setting (Enabled).

2. Press SELECT or the right arrow to move the highlight to the Options column.
3. Press the up or down arrow to highlight the Disable option, then press SELECT.

Passport Guide DVR displays the following confirmation screen.



4. Press the A key to confirm the request and disable Remote Access.

Note: To cancel the request, Press the C key.

When de-registration is complete, the set-top box immediately disables Remote Access and changes the setting to “Disabled.”