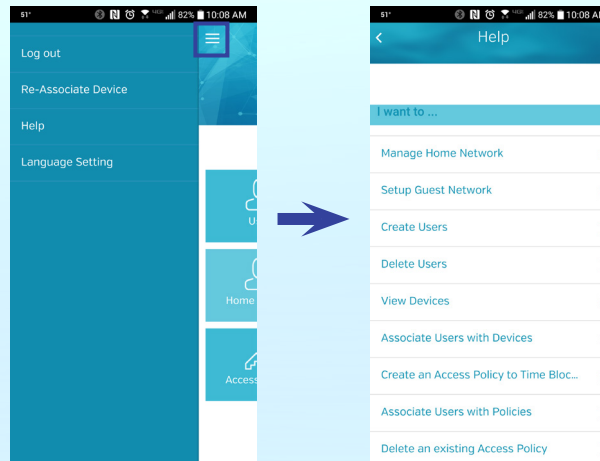# 7 - Devices

Selecting **Devices** in the home screen allows you to see all of the devices connected to the Router. Some previously connected devices may continue to appear. You will notice some devices may not have a description – just a number. The number that appears is the IP address of the device. When you click on that device it takes you to a screen that shows the IP address and the MAC ID below (such as ec:0e:c4:2d:4f:d9).

Simply type in the series of numbers and letters (without the colons) and it will give you a manufacturer or product name to help you determine which device you are looking at. You can change the name of the device by clicking Edit in the upper right corner of the screen then typing something like "John's Computer" in the space that reads Input device name. Assigning names to your devices will help us and you when it comes to troubleshooting.

8 - Additional Help

Additional information is available by accessing the help section in the app. To access help, you can select the menu button in the upper left of the screen and clicking Help.

Questions?
Every service from SELCO comes with support from our Helpdesk.

508-841-8572

helpdesk@townisp.com

Monday - Saturday
8:00 AM - 10:00 PM
Sunday
10:00 AM - 10:00 PM
Closed Holidays
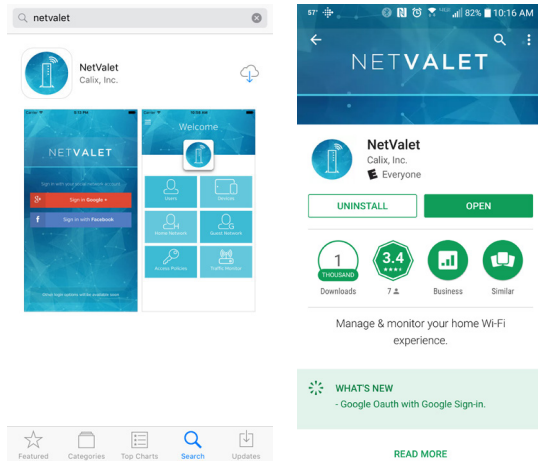
Visit *SELCOHelpdesk.com* for FAQs, help videos, and more!

NetValet
Mobile App
Quick Guide

SELCO.ShrewsburyMA.gov
Customer Service: 508-841-8500
Helpdesk: 508-841-8572

1 - Setup

Download the **NetValet** mobile app from the App store (iPhone) or Google Play (Android).

Login using your Facebook or Google account. After typing in your login information, you may be asked for access to your email address and basic info - you must choose "allow" for NetValet to work.
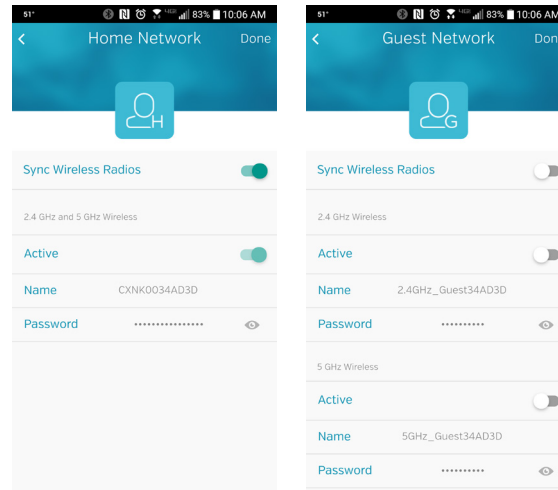

2 - Home Screen

After logging in and assigning your router, you will see the home screen where all the router options are listed.
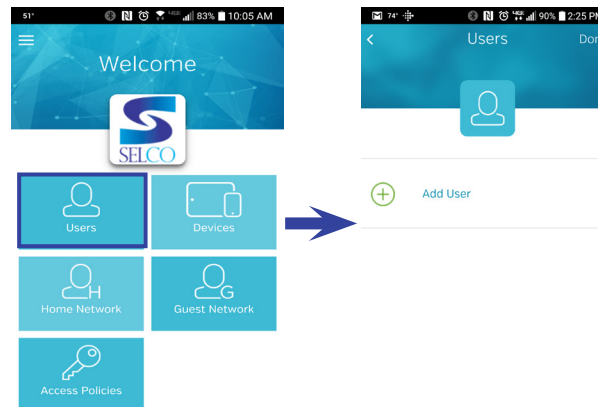

3 - Network Config

Set a name and password for each your **Home Network** and **Guest Network** by selecting the corresponding button. Setting up a guest network gives guests the opportunity to use your WiFi, and keep your home network secure.
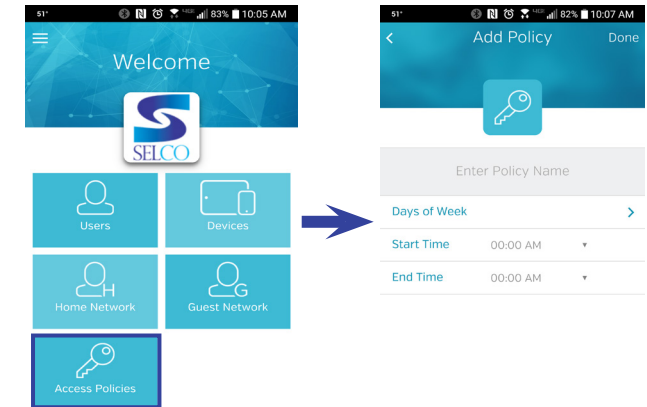

4 - Users

Select **Users** to create users to assign to devices. In order to utilize the parental control feature, a user must be created. Once in the user menu, select Edit to create a new user or to edit existing users. After a user is created, you may assign a policy to them, such as times of the day they are allowed internet access.

5 - Policies

Select **Access Policies** from the home screen and you can create policies to allow or disable internet access. The policies can then be applied to each user at specific times. Don't want the kids watching YouTube at bedtime? Turn it off by setting a nightly internet curfew.

6 - Policies

You can add a policy to a user's device by selecting **Users** from the Home Screen and choosing the user you would like to apply the policy to. You will see a list of devices assigned to that user. The app will allow you to assign multiple devices to one user and apply unique access policies to each device.